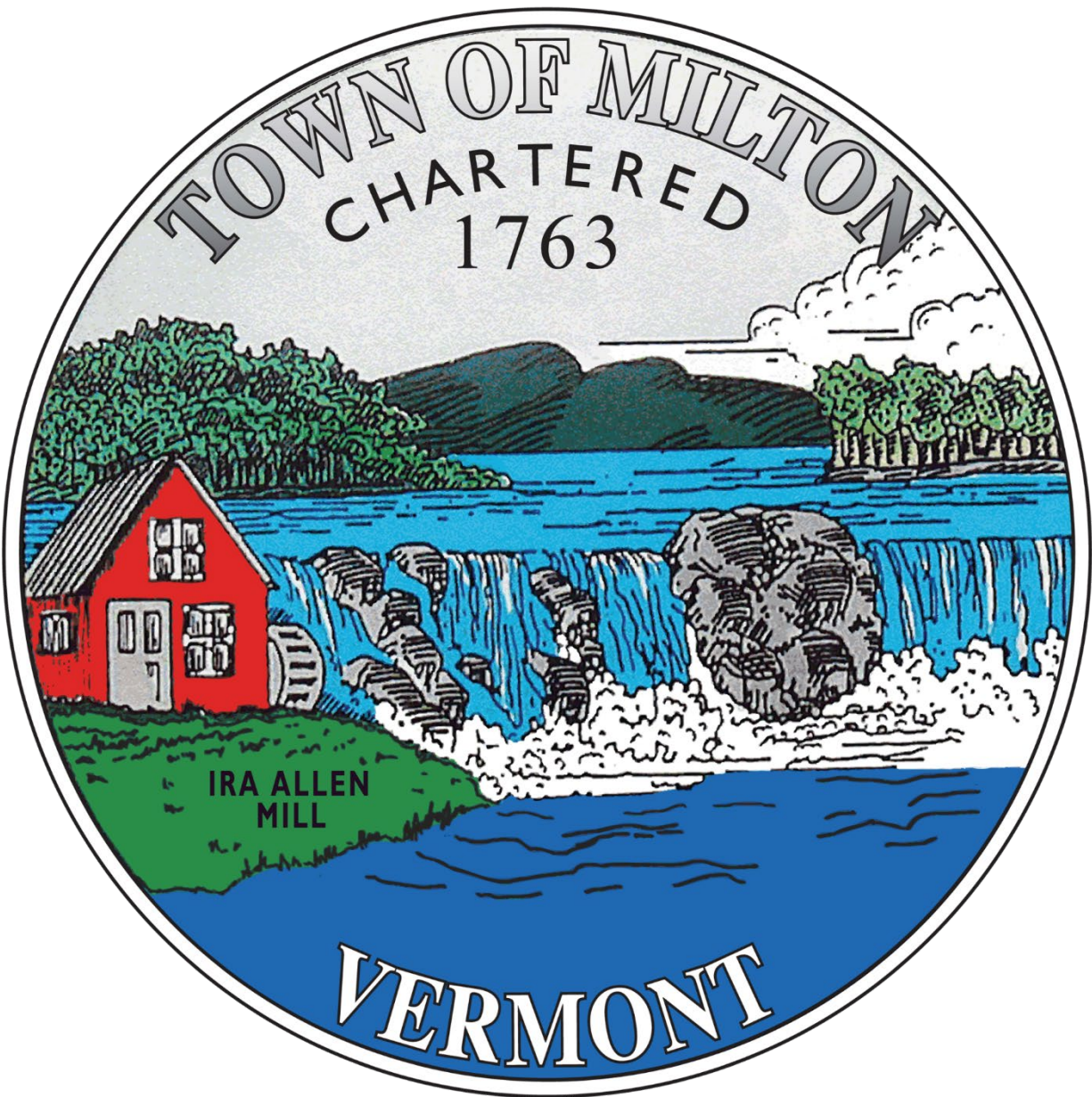


Town of Milton Age Friendly Action Plan

2025-2030



A High Quality of Life for All Ages



TOWN OF MILTON

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17 March 2025

Greetings,

I am pleased and excited to share the Milton Age-Friendly Committee Action Plan. Developing this Action Plan is the next step in our community's continuing effort as part of the AARP Network of Age-Friendly Communities.

Our vision statement—a Town of Milton that brings livability and a high quality of life to its residents of all ages—sums up our goals for making Milton age-friendly as we prepare for demographic changes.

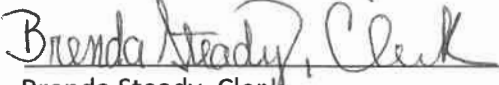
Increasing the quality of life is a major objective in our Action Plan via AARP's Domains of Livability. We will focus on making outdoor spaces more accessible and age-friendly, exploring the increase of our rescue services for the health and wellbeing of our residents, and investing in infrastructure improvements within our town core to ensure a pedestrian-friendly and engaging environment.

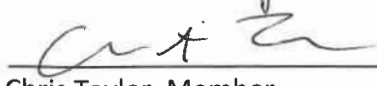
Our action plan reflects the results of a survey that was conducted recently as well as several planning efforts concerning the needs and desires of our elderly population and their families. Our Planning Commission and Planning Director learned that residents have a strong desire to remain in Milton as they age and continue to enjoy recreation and other town amenities and services. This helped solidify the need for a data-driven, clear action plan to prepare to meet this goal and others for our residents.

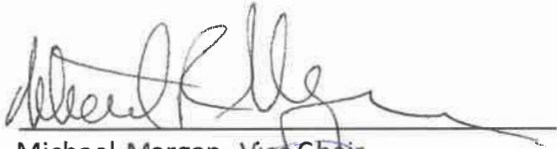
I offer an enthusiastic "thank you" to our committee members for their dedication to making Milton a more age-friendly town and to AARP, whose partnership will aid in enhancing the quality of life of our aging residents and allow them to age in place.

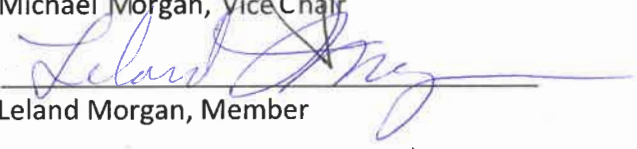
Sincerely,


Darren Adams, Chair


Brenda Steady, Clerk


Chris Taylor, Member


Michael Morgan, Vice Chair


Leland Morgan, Member

Mission

Our mission is to use a multigenerational approach and create a community where seniors comfortably age in place and enjoy a high quality of life. We will achieve this by using planning tools that address housing and community development, supporting our rescue services department, promoting accessibility in community recreation amenities, partnering with local service organizations, and implementing inclusive programming and civic participation opportunities.

Vision

Envision a Town of Milton that brings livability and a high quality of life to its residents of all ages.

Values

- All Milton residents are important contributors to our Town's future and social fabric
- A variety of housing choices is important for both older adults and young professionals and families.
- Affordable meals for seniors are vital to a vibrant social life for seniors
- Co-locating childcare and senior housing and programming, and other intergenerational learning and volunteering opportunities offer valuable social and health benefits for all involved
- ADA-compliant outdoor recreation facilities are essential to ensuring long-term accessibility for seniors, young families, and more
- Youth participating in municipal government and volunteerism are essential to planning for our future and ensuring a diverse, economically vibrant community
- A pedestrian-friendly, walkable downtown core with amenities, health services, and street furniture ensures a high quality of life for all
- Supporting the family unit, in its various forms, is essential to our strategy of humanely and cost-effectively supporting our senior residents in aging in place

Executive Summary

The Milton Aging in Place Action Plan is a five-year strategic initiative aimed at addressing the needs of Milton's growing senior population. As the town experiences demographic shifts, this plan outlines key priorities, data-driven insights, and actionable recommendations to ensure that older adults can live independently, safely, and with a high quality of life. The plan has been developed in collaboration with the Milton Planning Commission, municipal departments, nonprofit organizations, and key community stakeholders, incorporating public feedback through targeted community engagement efforts.

Key Findings & Community Insights

Community engagement efforts, including a 173-response public survey, revealed that:

- 23% of Milton Recreation users are seniors, indicating strong engagement with community programs.
- Seniors prioritize independent living, with 60% stating it is "extremely important" to age in place.
- Social isolation is a concern, and many respondents identified the lack of social spaces as a reason they might leave Milton.
- Local nonprofits serve as the primary referral source for key services, reinforcing the need for strong community partnerships.

These findings underscore the necessity of accessible infrastructure, expanded social programming, and targeted services to meet the needs of Milton's aging population.

Action Plan Updates & Key Initiatives

The plan includes several strategic actions to improve accessibility, community resources, and emergency services for seniors.

1. Recreation & Accessibility Improvements (2025)

- The Milton Recreation Department will apply for accessible benches along the Town's Perimeter Path and install ramps at three pavilions in downtown parks to enhance accessibility for older residents and those with mobility challenges.

2. Proposed Paramedicine Program (2026-2028)

In response to the growing demand for non-emergency rescue services, the Milton Rescue Chief and Public Safety Director propose the establishment of a community paramedicine program.

- The program will introduce a subscription-based model, allowing seniors and eligible community members to receive routine non-emergency medical and wellness visits at an affordable annual fee (\$50-\$75).
- Primary Goals:
 - Reduce non-emergency 911 calls to preserve emergency response capacity.
 - Allow Milton Rescue to prioritize critical medical emergencies.
 - Improve staff morale by redirecting non-medical calls to trained paramedicine personnel.
 - Ensure program solvency through Medicare & Medicaid reimbursements and subscription fees—eliminating the need for tax increases.
- Implementation Timeline:
 - 2026: Proposal to Selectboard to allow Medicare & Medicaid billing for non-emergency services.
 - 2027: Research and secure grant funding for program costs, including a dedicated vehicle and staffing needs.
 - 2028: Hire a full-time paramedicine professional to conduct proactive and reactive non-emergency visits.

Future Outlook & Commitment

This Action Plan represents Milton’s commitment to becoming a truly age-friendly community. By expanding social programs, improving accessibility, and introducing innovative emergency service solutions, the town is proactively preparing for the needs of its aging population. Through continued partnerships, strategic investments, and community-driven initiatives, Milton is positioning itself as a model town for successful aging in place.

Community Profile

Brief History (from the Town Plan)

The Town of Milton is situated on the eastern shore of Lake Champlain, with the Lamoille River traversing from the Georgia to Colchester borders. It is located in the northwestern corner of Chittenden County. Milton was a popular Native American camping ground. William Irish, Leonard Owen, Amos Mansfield, Absalom Taylor, and Thomas Dewey first settled Milton in February of 1782. Mr. Mansfield was one of the most enterprising of the early settlers. He saw the advantage of lumbering in the middle section of Milton where giant pine forests lined both sides of the Lamoille River. The first gristmill and sawmill were erected on the river by Mr. Mansfield for which he received four plots of land totaling approximately 400 acres. Other early settlers were John Mears, John Jackson, Joseph Clark, John Sanderson and N. M. Manley. Mr. Mears came to this town from Fair Haven, Vermont prior to 1800.

In the 1900s, many changes had occurred in Milton. Around 1898, the International Paper Company built a pulp mill at the Great Falls on the Lamoille River, one mile below the village. When the pulp mill was being built, as many as 250 men were employed. This started a new period of prosperity for Milton. All houses were occupied, and lodging places were hard to find. In full operation, the mill employed as many as 100 men during its winter rush season.

By 1935, only a small amount of land was not used for farming. Most of this was in urban and recreation areas. Farming had increased by 11% since 1870, however, this was not reflected in population. In 1935, there had been a 17% drop in the population of Milton. As machinery and new methods became better known, the output per farm worker increased, and many people went to the industrial centers to work and live.

In the 1950's, Milton's population was approximately 2,000 and it remained fairly stable. Then the 1960's saw rapid population growth with the addition of several new housing developments. As a result of the growth, there were several notable additions to town. A Grand Union supermarket was constructed in the mid 1960s, forcing the closure of local grocery stores. The Police Department was created in 1968 and Milton High School was built in 1969.

The Milton Cooperative closed in 1971 due to the decline in farming. The Flander's development, the first major housing development in Town, was constructed in the early 1970s. The Franklin Lamoille Bank, the first major bank in town, also opened during this decade. By January 1976, the population had grown to well over 6,000 residents.

The 1980s and 1990s saw the expansion of the Town's industrial base with the addition of the Catamount Industrial Park and the Husky Corporation. The Municipal building moved from Main Street to a new municipal complex, which included new municipal offices, police department, and recreational facility. The population continued to grow to nearly 10,000 by the time of the 2000 Census.

In the early 2000s, the fire/rescue building was constructed alongside the new municipal complex. The Village and the Town merged in 2003. Although the Town continues to primarily be a residential community, further commercial development occurred during this decade with the addition of Charlebois Trucking and Gardner's Supply Distribution Center. Currently, the Town is contributing to the construction of the Town Core's Hourglass Park and a new downtown. A developed Town Core will mean more housing options for seniors and young families alike, along with further commercial development opportunities.

By 2030, our nation will face the unprecedented turning point of having more older adults (ages 65+ than children 18 or younger. This demographic shift is reflected in Vermont's statistics as one of our nation's oldest states and our local region's accelerated aging of the population. Below are two tables that provide a snapshot of Milton, VT's current and projected population statistics according to U.S. Census Bureau 2020 decennial Census data and Esri forecasts for 2024 and 2029. The town's median age is projected to increase.

Summary	Census 2020	2024	2029	2024-2029 Change	2024-2029 Annual Rate
Population	10,723	10,797	10,828	31	0.06%
Households	4,310	4,432	4,525	93	0.42%
Average Household Size	2.49	2.44	2.39	-0.05	-0.41%
Median Age	42.5	43.0	44.2	1.2	0.55%
Median Male Age	41.8	42.2	43.3	1.1	0.52%
Median Female Age	43.7	43.7	45.1	1.4	0.63%

	Census 2020		2024		2029	
Total Population by Age	Number	Percent	Number	Percent	Number	Percent
Total	10,723	100.0%	10,797	100.0%	10,828	100.0%
0 - 4	545	5.1%	542	5.0%	517	4.8%
5 - 9	567	5.3%	617	5.7%	569	5.3%
10 - 14	654	6.1%	599	5.5%	634	5.9%
15 - 19	628	5.9%	607	5.6%	543	5.0%
20 - 24	485	4.5%	534	4.9%	514	4.7%
25 - 29	607	5.7%	509	4.7%	611	5.6%
30 - 34	726	6.8%	705	6.5%	570	5.3%
35 - 39	774	7.2%	802	7.4%	755	7.0%
40 - 44	725	6.8%	817	7.6%	826	7.6%
45 - 49	703	6.6%	709	6.6%	806	7.4%
50 - 54	816	7.6%	727	6.7%	689	6.4%
55 - 59	941	8.8%	785	7.3%	688	6.4%
60 - 64	834	7.8%	869	8.0%	733	6.8%
65 - 69	663	6.2%	725	6.7%	799	7.4%

70 - 74	496	4.6%	547	5.1%	645	6.0%
75 - 79	294	2.7%	379	3.5%	465	4.3%
80 - 84	152	1.4%	193	1.8%	292	2.7%
85+	113	1.1%	131	1.2%	172	1.6%
18+	8,543	79.7%	8,671	80.3%	8,775	81.0%
21+	8,206	76.5%	8,321	77.1%	8,462	78.1%

U.S. Census Bureau 2020 decennial Census data and ESRI Forecasts 2024 and 2029.

As a category, the fastest growing age cohort is those who are over the age 55 as depicted below, while our children population is projected to experience a gentle yet steady decline over the next 5 years. According to the census, Milton is projected to experience its crossover to more older adults than children earlier than the nation, in year 2029 compared to 2030. When we consider those who are projected to turn or be age 55 or above by 2025 and 2029, we see that older adults' share of the population is growing nearly doubly faster every 5 years and the gap between these two age cohorts is widening as children's share of the population slightly declines. Milton's children population share is declining less rapidly compared to other municipalities due to our small influx of new Vermonters.

Age 55+ Senior Population %				Age 0-18 Population %			
	2020	2024	2029		2020	2024	2029
	32.6%	33.6%	35.2%		20.3%	19.7%	19.0%
% Change		1.00%	1.60%			-0.60%	-0.70%

U.S. Census Bureau 2020 decennial Census data and ESRI Forecasts 2024 and 2029.

As depicted in the table below, we also see a relational switch occurring from a higher child dependency ratio in 2020 to a comparatively higher senior dependency ratio in year 2029. The senior dependency ratio is the number of individuals aged 65 or older per 100 people of working age, defined as those aged between 20 to 64 years old. The dependency ratio, in general, helps gauge what percent of the working age population is required to support either seniors or children and therefore, the dependency burden that the working-age population bears in relation to children and the elderly in terms of the environment, infrastructure and service needs. Milton's senior dependency ratio is projected to be 37.1 in 2029, a 11.4 point increase in 10 years.

Total Population by Age	Census 2020		2024		2029	
Dependency	Number	Percent	Number	Percent	Number	Percent
Total	10,723	100.0%	10,797	100.0%	10,828	100.0%
Child (<18)	2,180	20.3%	2,126	19.7%	2,053	19.0%
Working-Age (18-64)	6,825	63.6%	6,696	62.0%	6,402	59.1%
Senior (Age 65+)	1,718	16.0%	1,975	18.3%	2,373	21.9%

Child Dependency Ratio	31.9	-	31.8	-	32.1	-
Age Dependency Ratio	57.1	-	61.2	-	69.1	-
Senior Dependency Ratio	25.2	-	29.5	-	37.1	-

U.S. Census Bureau 2020 decennial Census data and ESRI Forecasts 2024 and 2029.

The nation as a whole will be preparing for this seismic and unprecedented demographic shift. It is likely to have ripple impacts and implications, including across municipal departments.

Municipal Departments

Recreation Department

Metric	Value
Total Registered Users	3088
Total Seniors (55+)	710
Percentage of Seniors	22.99%
Total Senior Residents	498

The Milton Recreation Department's user data, 2018-2024, reveals that seniors (55 and older) make up a significant portion of the program's participants, accounting for approximately 23% of total registered users. Out of 3,088 individuals enrolled in recreational activities, 710 are seniors, demonstrating a notable engagement in community programming among older adults. Additionally, a majority of these seniors—498 individuals—are Milton residents, highlighting a strong local demand for senior-friendly recreation opportunities. These findings underscore the importance of ensuring that programming, facilities, and outreach efforts continue to align with the evolving needs of the town’s aging population. As Milton’s senior demographic continues to grow, expanding and enhancing senior-focused recreational offerings will be crucial in promoting health, social engagement, and overall well-being among older adults.

Clerk’s Office

The Town Clerk’s Office serves as a key touchpoint for Milton’s senior residents, with at least one senior citizen visiting the office daily. Unlike the working-age population, which primarily utilizes online services, mail-in options, or the town’s 24-hour drop box, many seniors prefer in-person interactions for essential municipal services. Common reasons for visiting the Clerk’s Office include notarizing documents, applying for the Green Mountain Passport (a state park pass program), voting, licensing pets, and making water or tax payments. A notable challenge among

seniors is limited digital literacy, with many expressing difficulties navigating online systems. As a result, seniors often seek staff assistance for tasks that could otherwise be completed independently, such as applying for burn permits through the town's website. These findings highlight the need for expanded outreach efforts beyond digital platforms and potential technology support programs to help seniors access municipal services more easily.

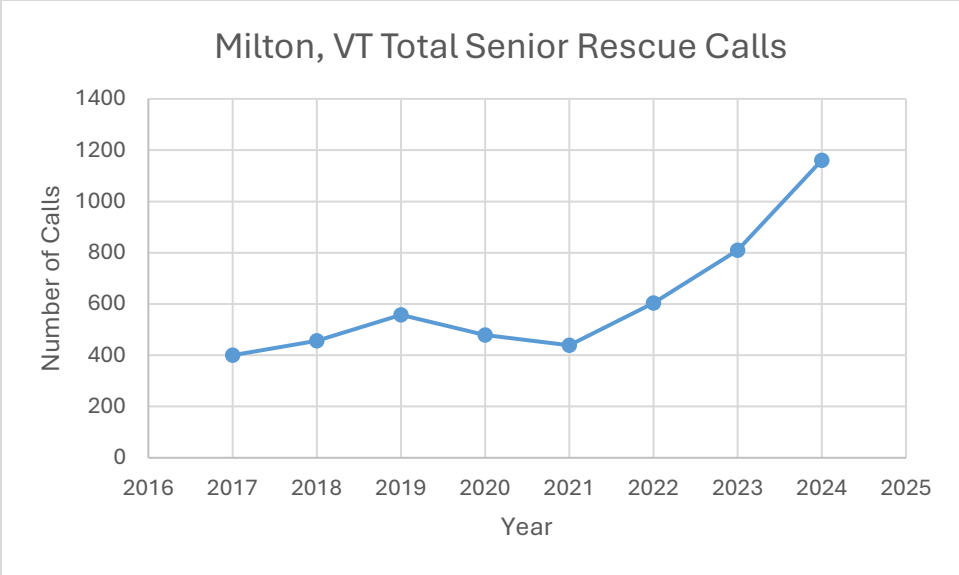
Public Safety Department: Significant Projected Changes

Perhaps the most significant area of impact the Town can foresee is in our rescue services. Below is a table of our Rescue Department's total number of calls over the past 5 years. Here we see a steady increase roughly 8% in the volume of calls each year.

Year	Total Number of Rescue Calls
2017	868
2018	946
2019	985
2020	985
2021	1073
2022	1294
2023	1364
2024	1658

Source: Town of Milton Rescue Department Data, 2017-2024.

Of particular need, our Rescue Department has seen a more-than-doubling of rescue calls over the past 5 years from our senior population as this age cohort continues to grow. As we prepare for the critical turning point in 2029, it is important to consider the current trends in usage rates and needs and to synthesize creative solutions to this growing demand while serving our residents.



Source: Town of Milton Rescue Department Data, 2017-2024.

Year	55-64	65-74	75-84	85-94	95-104	105-114	Grand Total
2017	102	125	106	60	7	0	400
2018	117	151	122	59	8	0	457
2019	144	178	162	65	8	0	557
2020	125	163	131	38	22	0	479
2021	100	141	135	41	17	5	439
2022	129	197	193	76	9	0	604
2023	183	242	278	97	10	0	810
2024	287	333	356	166	19	0	1161

Source: Town of Milton Rescue Department Data, 2017-2024.

The appendix includes data from 2018 to 2024 regarding the Rescue Department’s calls to senior-specific housing locations within town. In addition, the appendix includes data from 2017-2023 on all rescue calls received by our senior population. Notably, the volume of calls significantly paramedic growth in demand which as continued since the end of the pandemic, as depicted in the chart above. In effect, the number of senior rescue calls has more than doubled between 2017 and 2023; and this trend is expected to continue. Notably, senior calls (1161) made up 70% of all calls (1658) for the year 2024.

Because the Milton Police Department accompanies rescue services whenever there is a rescue call, it is important to consider the impact of these demographic changes on MPD as well. The appendix includes MPD call data from senior housing facilities in town. The appendix includes a table that provides Sept. 2017-Sept. 2024 data on total MPD calls as well as those calls likely to

involve vulnerable groups that are the subject of this action plan. This includes data on the top reasons among seniors for MPD calls which provides insights into any of their vulnerabilities, including welfare, need for assistance, fraud, medical, and mental health.

The MPD's call volume for those 55 and older have roughly remained the same (2017 figure is 688 calls and 2024 figure is 630 calls). Noteworthy, the share of 55+ MPD calls compared to the total volume of calls is quite low; and the rapid aging of the population is unlikely, based on this data, to bring an increase in the total volume of police calls. The highest cause for an MPD call among this population is medical, which reflects the most significant vulnerability for this group and is compatible with data from the Rescue Department.

Milton's housing market, while comparatively more affordable than the rest of Chittenden County, still primarily caters to middle-age demographics who can afford our single-family housing prices. The lack of variation in housing types including starter homes has meant a significant portion of the population is expected to age into retirement all at once, placing high demand on rescue services and other services. In order to ensure a high quality of life in which their needs are met, it is important to use this critical time window between 2024 and 2029 to undertake strategic steps that ensure the town has the long-term capacity to help all residents.

Recommended strategic steps include hosting educational forums where caretakers and seniors alike can be made aware of available local, regional, and state resources as well as partnering with Age Well, the University of Vermont Medical Center, Age Well, Milton High School, and other nonprofit organizations to create a volunteer program or fund a position that involves regular check-ins with Milton senior residents as well as performing house maintenance tasks and errands.

Among the Top 5 Reasons for Senior Rescue Calls Each Year, 2017-2023

No Signs or Symptoms (Z00)

General Unwell / Malaise (Unknown Cause) (R53.81)

Weakness (Unknown Etiology) (R53.1)

Based upon review of the appendix data, there were three non-medical reasons for a rescue call were consistently ranked in the top 5 diagnoses for a rescue call, described in the table above. It is a best practice to address this issue by appointing volunteers or personnel who can regularly assist those who would otherwise call the Rescue Department for necessary non-medical help.

In addition to this particular need, Milton residents of all ages stand to benefit from a more walkable, accessible, and amenity-rich downtown environment as well as the addition of more age-friendly features such as natural benches in our public recreation areas. It will be important for Milton leadership and the local nonprofit community to decide future allocation of funding and partnership opportunities in order to meet the growing needs of our senior population.

Key Recommendation: Paramedicine Program

Proposed Program Overview

In coordination and deliberation with the Milton Rescue Chief and Public Safety Director, this plan proposes the creation of a paramedicine program to meet the needs of our aging population.

The recommendation is to create a subscription service that includes routine non-emergency medical and community health visits to seniors and other approved community members such as the disabled for annual service at a to-be-determined annual fee amount. The fee will be mindfully affordable and sensitive to this population's budgetary limitations. For example, similar programs currently operate in other parts of the state and charge \$50-75 a year.

The goals of this program are:

- To alleviate the increasing number of non-emergency or non-medical 911 calls for service.
- To allow Milton Rescue to remain in service for true emergent medical issues.
- To expand and support the existing capacity of Milton Rescue to meet the projected increase in demand for rescue services due to the aging of the population and anticipated growth of Milton's overall population.
- To boost morale among existing Milton Rescue staff by providing route services to non-medical calls which drain existing volunteer and staff time and resources.
- Increases the quality and timely response of medical care during emergency situations by reducing the likelihood of Milton Rescue being out of service due to a non-emergency call.
- The annual service revenue received will result in a smaller senior dependency ratio for young adults and, in particular, the working population. Service fees will be paid for by those who are directly using the service and ensure there is no need for tax increases, despite the aging of the population and their growing demand for municipal services.

Operationally, this plan recommends initially have one staff member who performs 30-minute routine visits to subscribers or potential subscribers of the on a bi-weekly basis. The staff person's qualifications are that they have a minimum EMT licensure that can do a full set of vitals and perform medical assessments. The paramedicine person will take a standardized report during each visit.

At the dispatch level, Rescue Services will go to received calls; and if it is determined that it is a non-medical emergency, they can recommend the paramedicine person make a visit, upon which the paramedicine person can discuss the service.

To bring awareness about the program among residents, it is recommended to send out a bulk Town mailing as well as through Arrowhead Senior Center and other local community organizations that service Milton seniors.

Policy Recommendations

In order for this program to function effectively, there are a few policy and personnel-related recommendations.

Policy Update: The request to the Selectboard would be to allow the Rescue Department to bill Medicare and Medicaid up to the allowable amounts for non-transport medical services. (It is important to note that if this policy recommendation were adopted, no residents will incur a bill for this service. The Town will only accept what private insurance, Medicare and Medicaid will cover.) This policy change enables the program to be solvent and cost-effective.

Personnel Update: To increase the Rescue Department's full-time capacity from 5 to 6 by hiring a community paramedicine professional who performs non-emergency visits on both a proactive and reactive basis. Further discussion is warranted for oversight and managerial purposes including determining the limitations of the program, including the provision of non-medical services such as check food, assisting with pills, checking garbage and house cleanliness, etc., if any.

Estimate Program Costs

- \$30,000 for vehicle
- \$10,000 a year for fuel and maintenance
- 1 Full-time (23-25/hr x 40 hours + 20% = \$57,500-62,500) - "A medically trained and licensed person"
- Trainings: They will be trained through Milton Rescue and those provided by the state.
- Mailing Flyers: \$4,000 for stationary and postage and Partner with Clerk's office for best list of residents and DEI for community engagement portion and Town Manager's Office for outreach

Recommended Implementation Actions (Included in Action Plan)

2026 The Public Safety Director and Rescue Chief will present a policy change recommendation formally to Selectboard for adoption that enables Rescue to bill private insurance, Medicare and Medicaid for non-emergency medical services.

2026 The Public Safety Director and the Rescue Chief will determine our chart of rates to be charged for subscription to services based on Medicare and Medicaid's billing requirements and guidelines for proactive community health visits

2027 The Public Safety and Rescue Chief will research grant opportunities for initial capital costs to establish program and an annual operating cost projection.

2027 or 2028 The Public Safety Director and Rescue Chief, in conjunction with the HR Director will create a job description for the paramedicine community position - getting the position hired is the indicator.

Age-Friendly Community Committee

The Milton Planning Commission served as the Age-Friendly Community Committee and provided insight, guidance, and support for writing this Action Plan. The Milton Planning Commission is comprised of local community residents, 3 out of 5 of whom are ages 55 or older. They represent varied sectors and passionate interests of the Milton community including housing, quality community and economic development, our industrial sector, public transportation, childcare, and assisting low-income seniors with food programs and other services.

Current Member	Role
Tony Micklus	Chair
Benjamin Frye	Vice Chair
Seth Duchesneau	Secretary
Lisa LaBelle	Member
Matt Kelly	Member

The Planning Commission meets publicly every first and third Tuesday of the month and began working on this project in winter 2021 with Town Planner Cymone Bedford, by examining AARP Census statistics on the aging of the population. The Planning Commission recommended changes to the Town Plan which incorporated national, county, and Milton demographic projections and provided recommendations including enrolling the Town of Milton in the AARP Age Friendly Communities Program, which was achieved in 2023. In addition, the Town Planner collected usership data and conducted informal stakeholder interviews with local nonprofit partners.

Local Senior Organizations

Age Well

Age Well, based in Colchester, Vermont, is a nonprofit organization dedicated to supporting the well-being, independence, and dignity of older adults in the region. As part of Vermont's Area Agencies on Aging network, Age Well provides a wide range of services designed to help seniors age in place with security and confidence. Their programs include home-delivered meals through Meals on Wheels, care coordination, in-home support, wellness and prevention programs, and assistance navigating Medicare and other benefits. Additionally, Age Well offers transportation assistance, companionship programs, and caregiver support to ensure that seniors remain connected to their communities and receive the help they need. With a focus on holistic aging, Age Well collaborates with local organizations, municipalities, and healthcare providers to address the evolving needs of Vermont's aging population, making it a cornerstone resource for seniors in the region.

SSTA

The Special Services Transportation Agency (SSTA), based in Colchester, Vermont, is a nonprofit organization dedicated to providing accessible and reliable transportation for seniors, individuals with disabilities, and those with mobility challenges. SSTA plays a critical role in ensuring that Vermont's aging population and vulnerable residents can maintain independence and access essential services, such as medical appointments, grocery stores, senior centers, and community events. With a fleet of wheelchair-accessible vehicles and trained drivers, SSTA offers door-to-door and demand-response transportation options, prioritizing safety, convenience, and affordability. The organization collaborates with municipalities, healthcare providers, and community partners to bridge transportation gaps and enhance mobility solutions across the region. As Vermont's senior population continues to grow, SSTA remains a key resource in promoting equity and accessibility, enabling older adults to age in place with greater ease. The Town of Milton is in partnership with the SSTA to provide trips for older adults and those with a disability (i.e. "O&D") with a local/state 20%/80% match agreement. 6.85% of all SSTA trips originate in Milton.

SSTA Program Usership Data, 2024	
O&D Milton Medical and Critical Care	1055
O&D Milton Social/Personal2024	227
Total O&D for Chittenden County	10997
Milton Medicaid Trips	5763
Total Medicaid Trips	53725
Total SSTA Trips 2024	102864

Arrowhead Senior Center

Arrowhead Senior Center, a volunteer-driven organization in Milton, Vermont, serves as a vital gathering space and resource hub for the town's senior population. Dedicated to fostering connection, engagement, and well-being among older adults, the center offers a variety of social, recreational, and educational activities designed to enhance the quality of life for seniors in the community. In recent years, Arrowhead Senior Center has seen remarkable growth, expanding its volunteer base and increasing its capacity to serve Milton's aging residents. The organization has also become more proactive in securing funding, regularly applying for AARP grant opportunities to support new programs, improve accessibility, and enhance services. As the senior population in Milton continues to grow, Arrowhead Senior Center remains an essential community asset, ensuring that older residents have a welcoming space for support, enrichment, and socialization. Volunteers in recent years have expressed an interest in having a crosswalk to the Center constructed with a safety flashing beacon.

Community Survey & Resident Engagement

To ensure that the voices of seniors and other community members were heard, a targeted public engagement strategy was implemented in summer 2023. The Town Planner and Planning Commission developed a hard-to-reach communications plan to better engage residents in senior living facilities, mobile home parks, and at community events like the Milton Inclusion Festival. This approach successfully generated 173 survey responses, providing direct insights into the challenges and priorities of Milton’s aging population.

Key findings from the survey include:

- **Social Interaction as a Driving Factor for Relocation**
A significant portion of respondents indicated that a lack of social opportunities was a major reason they might consider leaving Milton. This highlights a critical need for a walkable, complete-street, amenity-rich downtown that fosters social engagement, particularly for older adults who may experience increased social isolation post-retirement.
 - **Actionable Response:** One of the plan’s key goals is the creation of a senior-focused food program, offering soup and salad meals at least twice per week to promote socialization.
- **Aging Independently as a Top Priority**
60% of respondents stated that the ability to live independently as they age is “extremely important.”
 - **Actionable Response:** Supporting the development of accessory dwelling units (ADUs) and offering educational events on home modifications, volunteer assistance, and nonprofit services will be critical in helping residents age in place successfully.
- **The Role of Nonprofits in Senior Services**
Over 80% of respondents identified local nonprofits as their primary source of information for services related to caregiving, home repair, and other essential needs.
 - **Actionable Response:** Strengthening partnerships with nonprofits and improving resource distribution through town-sponsored educational events will ensure that seniors remain informed and connected to available support.

Downtown Master Plan & Future Improvements

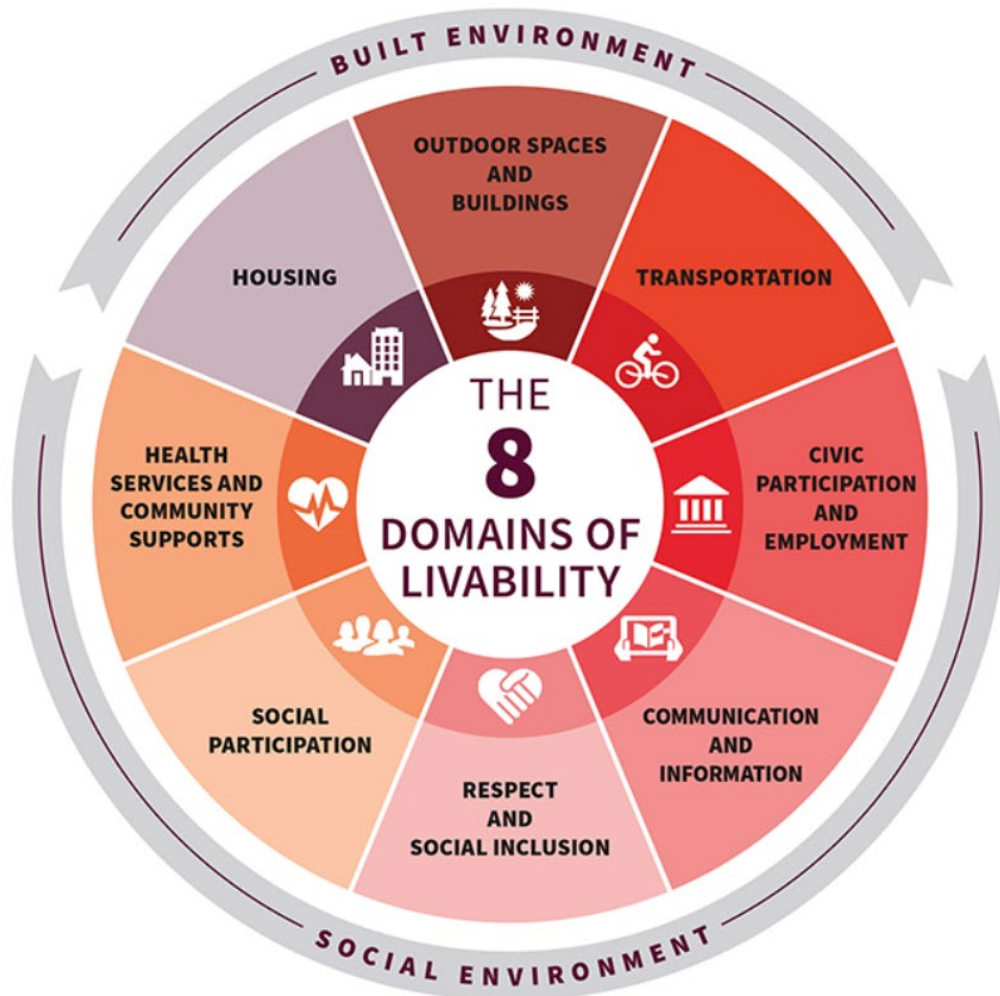
To complement these insights, the Town of Milton completed its Downtown Master Plan in 2024, focusing on pedestrian-friendly and accessible infrastructure improvements. The planning process,

led by Milton on the Move, incorporated over 2,100 qualitative data points from community members, emphasizing the importance of:

- Separate pathways for bicyclists and pedestrians within the town center.
- More accessible, walkable spaces that promote engagement and ease of mobility for seniors.

By implementing the regulatory updates and action items from the Downtown Master Plan, the town will directly address key survey concerns and improve Milton's ability to serve its aging population effectively.

Milton, VT Livability Score



The Town of Milton, VT (zip code 04568) boasts an AARP Livability Score 56 out of a possible 100 score (Average of 47 Nationwide). The score is based on 2023 figures within the following sections:

Section	Milton, VT	Description
Housing (Affordability and Access)	49 out of 100	Housing scores within the 05468 zip code reflect the need for more housing options with zero-step entrances and options with lower monthly costs.
Neighborhood (Proximity and Security)	42 out of 100	Neighborhood scoring is definitely a positive for access to grocery stores and farmers markets and a relatively low crime rate and low vacancy rate (5% compared to national 12.8% housing vacancy rate).
Transportation (Safety and Convenience)	49 out of 100	While congestion hours are significantly higher than the US median, the crash rate of 6.5 fatal crashes per 100,000 people per year indicates Milton is safe to travel.
Environment (Clean Air and Water)	73 out of 100	Chittenden County's focus on improving regional air quality has resulted in a 1.5 score improvement to its unhealthy air quality days per year, from 2.1 days in 2015 to 0.6 days in 2023, compared to the 3.9 days US median.
Health (Prevention, Access and Quality)	67 out of 100	The Town is leading in the top tertile for its percentage of adults who are obese (24.5% compared to the US median of 35%). Living in a town with ample recreation amenities, Milton boasts a high score of access to exercise opportunities, with 75.1% of residents having access, compared to the US 66.1% median.

Engagement (Civic and Social Involvement)	55 out of 100	Milton scores in the top tertile for its voting rate (69.6% of people voted compared to 63.3% median US) and number of cultural, arts, and entertainment institutions (3.4 institutions per 10,000 people compared to 2 for US).
Opportunity (Inclusion and Possibilities)	61 out of 100	The importance of education is reflected in the 96% graduation rate compared to the national average of 89.2%. A high number of jobs per person in the workforce (0.91 [Index from 0 to1) ensures economic opportunities for seniors and young adults alike.

Action Plan

Community and Health Services

Goals:

1. Educate and gather insights on aging needs and local nonprofit available services.
2. Facilitate the distribution of Town-based free, available resources which enable better health and support the work of our Rescue Department.

Activity	Potential Partners	Key Indicators	Completion Dates
Do an educational event and resource fair where seniors, caretakers and others can receive information on available senior resources and programs	Rescue Department, Age Well, Arrowhead Senior Center, Vermont Disabilities Aging and Independent Living, Home Share Vermont, UVM Medical Center	At least 4 agencies participate and 50 individuals attend the resource fair	2025, 2026, 2027, 2028
Hold a community listening session for all ages to gather and synthesize insights on senior needs	Arrowhead Senior Center, Rescue Department, Recreation Department, Planning Commission, Milton Family Community Center, and others	More than 20 constituents attend and provide constructive feedback	Spring 2025 and Spring 2026
Host a volunteer drive with local community organizations to increase volunteers assisting seniors with home maintenance tasks and errands	Age Well, Senior Corps (AmeriCorps), Milton High School	Agencies participate in assigning volunteers	2025, 2026, 2027, 2028, 2029
Meeting with community leaders and nonprofits on current senior services and future funding opportunities	Arrowhead Senior Center, Milton Family Community Center, Town of Milton, Age Well	Decision on allocation of funding and partnership arrangements between Town and local nonprofits	Summer 2025
Host caregiver educational session on fall prevention	Age Well, UVM Medical Center, others	At least one fall prevention event	2027, 2028, 2029
Work with local nonprofit organizations to identify solution to medical check-ins	Age Well, UVM Medical Center, others	A volunteer identified or arrangement established to meet this need	Winter 2026

Present a policy change recommendation formally to Selectboard for adoption that enables Rescue to bill private insurance, Medicare and Medicaid for non-emergency medical services.	Public Safety Director and Rescue Chief	Staff presentation and Selectboard Motion	2026
Determine Town chart of rates to be charged for subscription to services based on Medicare and Medicaid's billing requirements and guidelines for proactive community health visits	Public Safety Director and Rescue Chief	Public Safety Department report on findings	2026
Research grant opportunities for initial capital costs to establish program and an annual operating cost projection.	Public Safety Director and Rescue Chief	Grant application(s)	2027
Create a job description for the paramedicine community position	Public Safety Director and Rescue Chief in collaboration with HR Director	Job position filled	2027 or 2028

Housing

Goal: Plan for and create an age-friendly downtown that has more housing options and is pedestrian friendly.

Activity	Potential Partners	Key Indicators	Completion Dates
Create a pamphlet about accessory dwelling unit development (permitting, state grants, and more)	Agency of Commerce and Community Development,	Pamphlet is created and distributed in municipal building and at local senior events and organizations	Winter 2025
Downtown Masterplan Unified Development Regulations and HOME Act Update	Chittenden County Regional Planning Commission, DuBois-King, Planning	Updated UDR with form-based code and design standards for more age-friendly	Summer 2026

	Commission, Milton on the Move	features including street furniture in the Town Core	
Offer educational opportunities for residents to learn about senior friendly, accessible home modifications so that they may continue living in their current home	AARP, Vermont Disabilities Aging and Independent Living, Habitat for Humanity, and others	Number of educational events	2027
Agencies, contractors, and volunteers identified to provide home modifications for Milton residents	AARP, Vermont Disabilities Aging and Independent Living, Habitat for Humanity, and others	Number of updated and modified homes, as shared with municipality and civic partners for tracking purposes	2027
Host forum at Planning Commission meeting to discuss interest and barriers to building more senior housing and senior-friendly housing within the Town core	Planning Commission, Chittenden County developer community, Habitat for Humanity, Interested state agency representatives	Forum event and list of recommendations generated from meeting	2028
Explore adding bonus density and other incentives to building senior housing and childcare facilities	Planning Commission, Chittenden County Regional Planning Commission, Planning Consultant(s)	Local development regulations updates, as determined	2025 and 2029

Social Participation

Goals:

1. Use a multigenerational approach to expand social participation opportunities for Milton residents.
2. Seek solutions to senior meals program and expanding Milton's capacity to meet the growing senior population's needs.

Activity	Potential Partners	Key Indicators	Completion Dates
Pursue grant and program opportunities to support civic leadership opportunities for new senior and high school residents	Vermont Community Foundation	Number of new resident contributors on existing town commissions	2026, 2027
Partner with Milton Library and other local	Milton Recreation Commission, Milton	Number of events	2027, 2028, 2029

nonprofits to feature more senior-specific and cross-generational engagement opportunities	Public Library, Recreation Department, Arrowhead Senior Center, Milton Family Community Center, Milton School District		
Promote annual social event to gather data in community survey	Milton on the Move, Recreation Department, local senior organizations	Establishment of event and collection of annual data for tracking needs and improvements	2026-2029
Establish pilot senior food program (soup and salad events) 2-3 times per week to promote social connection between seniors	Town of Milton (Grange Hall), Milton Community Family Center, and others	Senior soup and salad social gathering event in partnership with local organizations and senior advocates	2025

Outdoor Spaces and Recreation

Goals:

1. Evaluate and develop a plan with cost estimates for enhanced accessibility of our natural areas used for recreation.
2. Complete ADA-compliant improvement projects in our Town Forest and town core's public amenities.

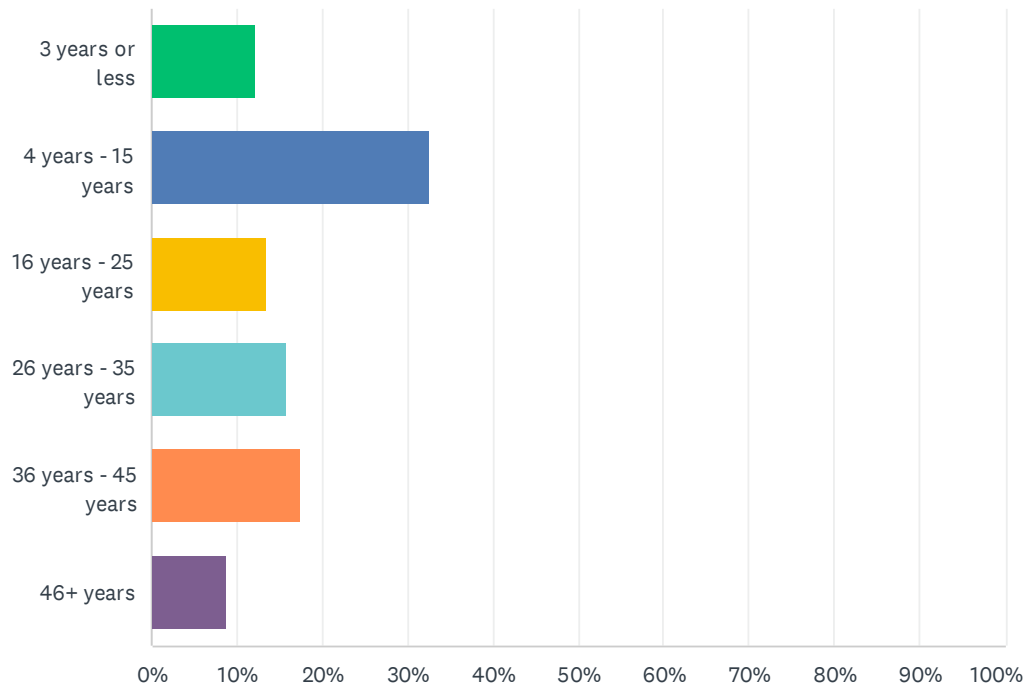
Activity	Potential Partners	Key Indicators	Completion Dates
Promote accessibility within the new downtown center and town core by applying for grants to install benches along Perimeter Path and ramps at the 3 pavilions	Recreation Department	Securing funding	2026
Install benches along Perimeter Path and ramps at the 3 pavilions	Recreation Department	Installation of accessible improvements	2027
Conduct an inventory survey with Milton Conservation Commission and other senior volunteers to evaluate park and trail needs	Milton Conservation Commission, Milton Recreation Commission	Plan in place for improvements	2027
Complete the Town Forest wheelchair	Milton Conservation Commission, Milton	Completion of platform	2025

accessible platform (Phase III of the ADA compatible trail)	Recreation Commission, Contractor(s)		
Complete comprehensive update of Town signage using universal design and multilingual elements	Milton School District, Milton Conservation Commission, Milton Recreation Commission	All of the Town's natural recreation areas have uniform signage	2029
Construct Bombardier Park's 1-mile perimeter trail	Milton Conservation Commission, Milton Recreation Commission, Milton Public Library	Number of feet of completed ADA compatible trail around Bombardier Park	2026
Add natural benches and assess cost of the inclusion of professional benches in Town natural areas	Milton Conservation Commission, Milton Recreation Commission, Planning and Zoning Department	Addition of natural benches and cost estimate with plan for other improvements	2028

Appendix

Q1 How long have you lived in Milton?

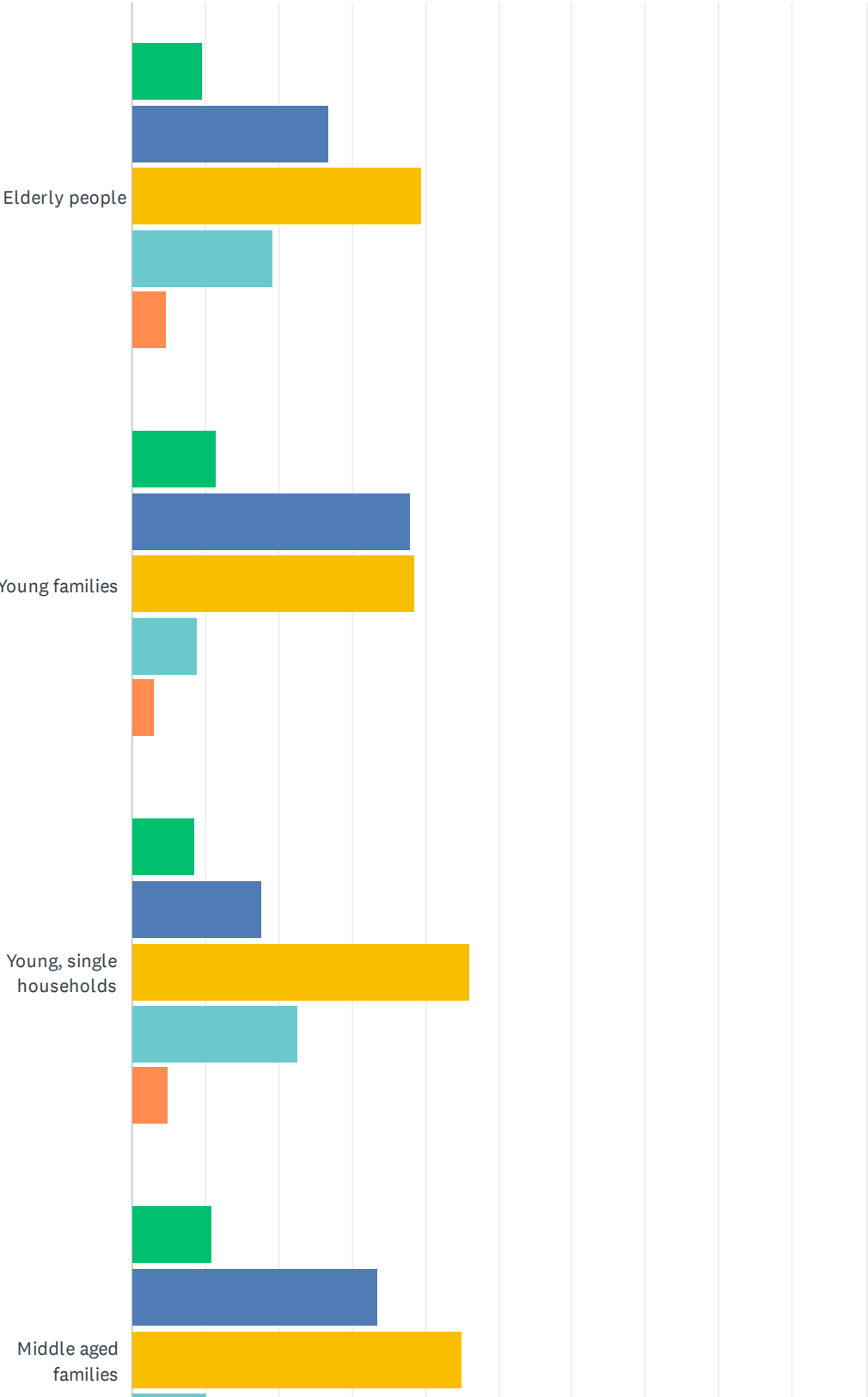
Answered: 172 Skipped: 1



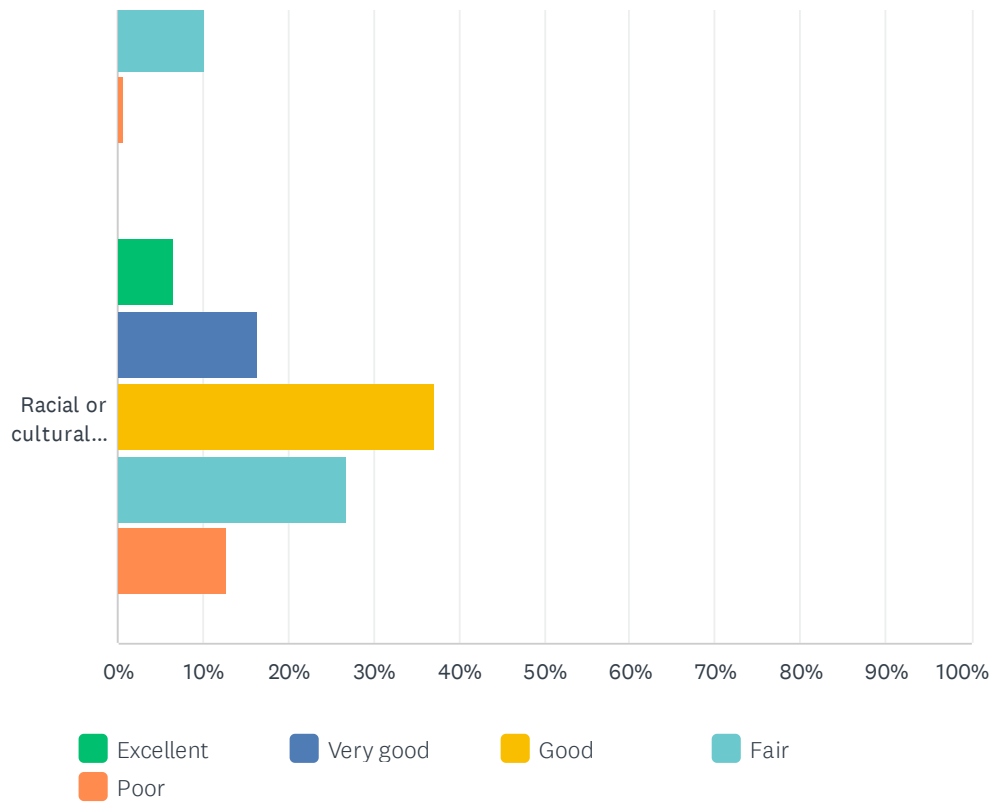
ANSWER CHOICES	RESPONSES	
3 years or less	12.21%	21
4 years - 15 years	32.56%	56
16 years - 25 years	13.37%	23
26 years - 35 years	15.70%	27
36 years - 45 years	17.44%	30
46+ years	8.72%	15
TOTAL		172

Q2 To the best of your knowledge, how would you rate Milton as a place for the following people to live?

Answered: 170 Skipped: 3



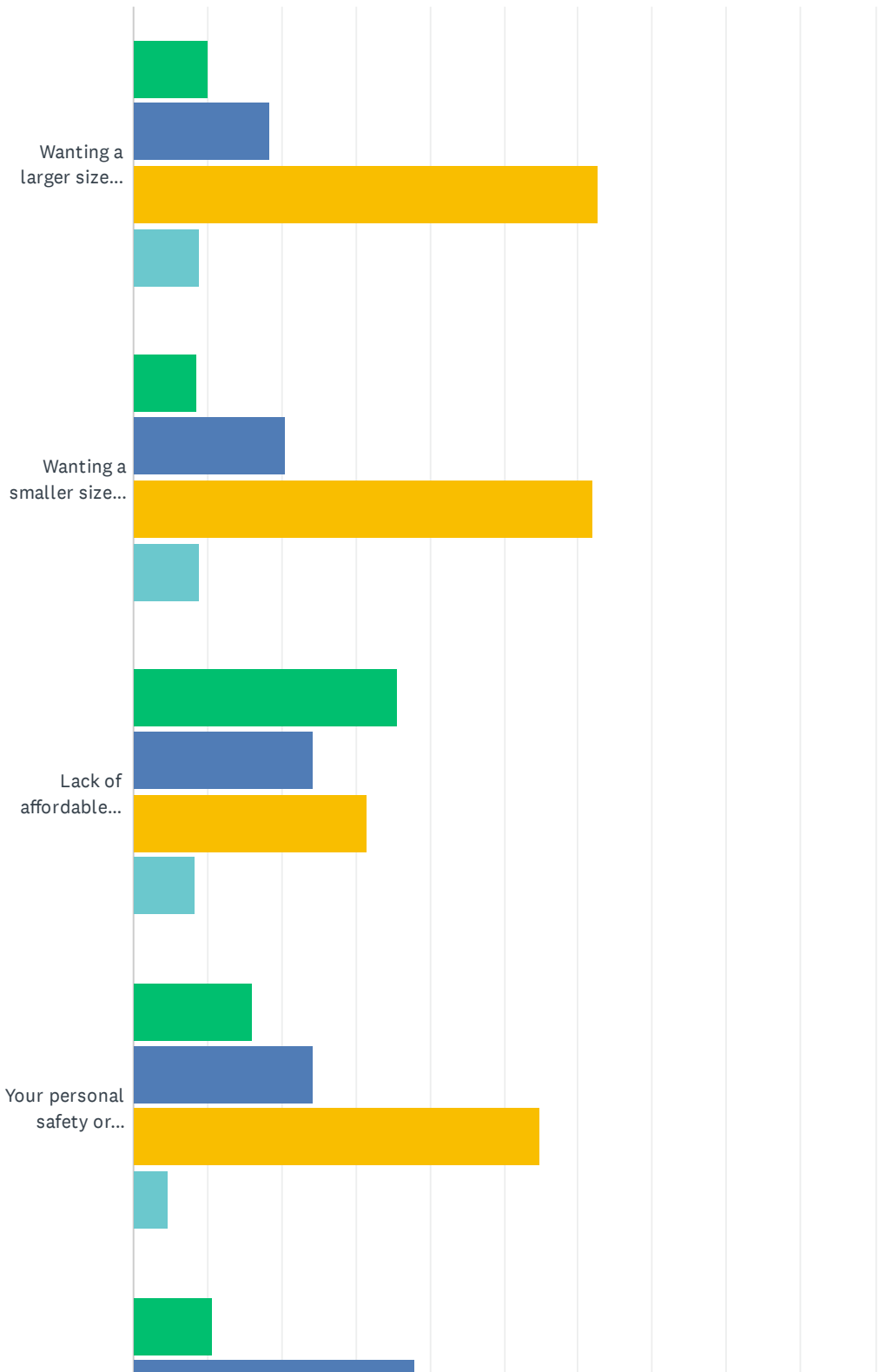
Milton Community Survey



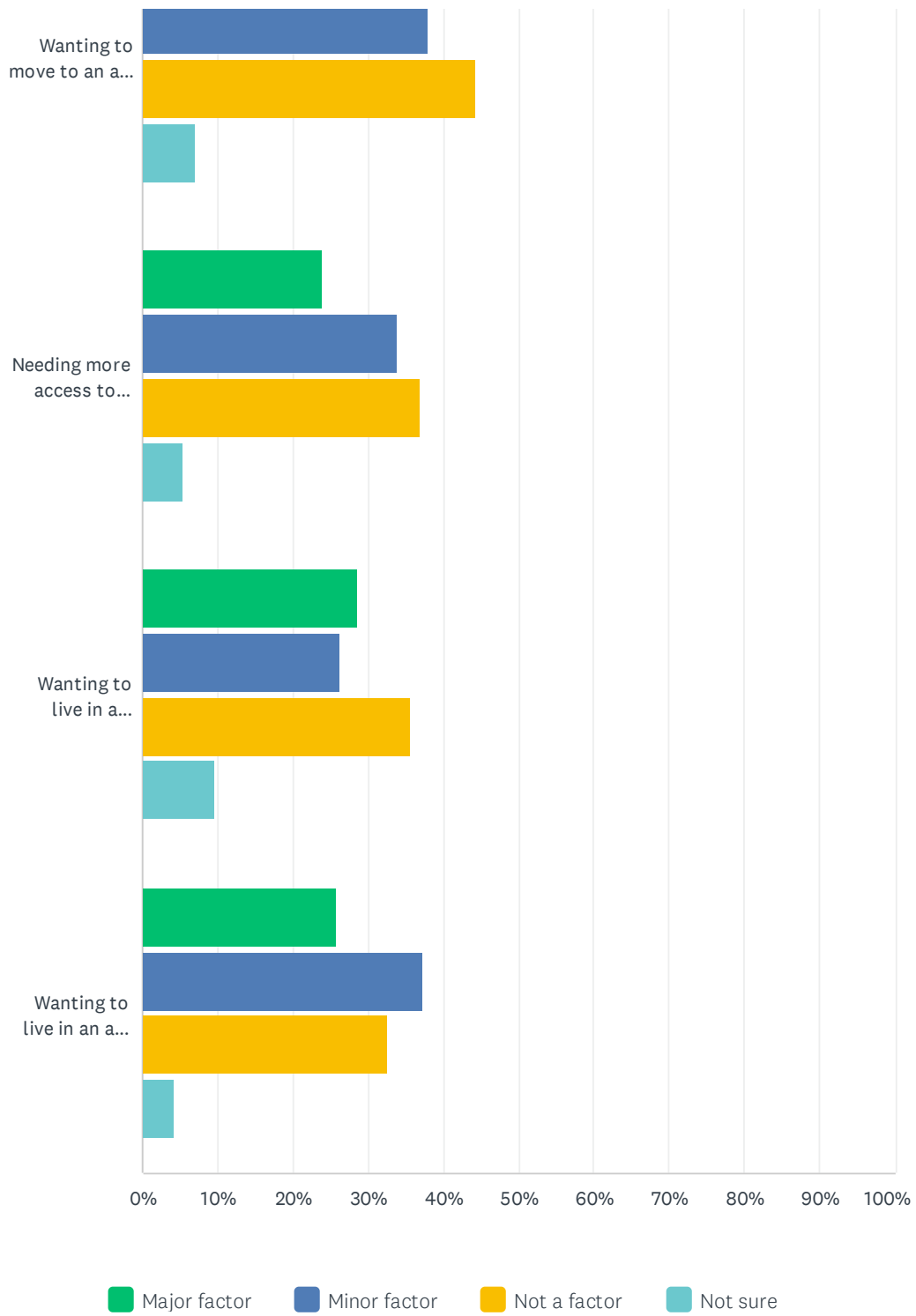
	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL	WEIGHTED AVERAGE
Elderly people	9.58% 16	26.95% 45	39.52% 66	19.16% 32	4.79% 8	167	2.83
Young families	11.45% 19	37.95% 63	38.55% 64	9.04% 15	3.01% 5	166	2.54
Young, single households	8.59% 14	17.79% 29	46.01% 75	22.70% 37	4.91% 8	163	2.98
Middle aged families	10.78% 18	33.53% 56	44.91% 75	10.18% 17	0.60% 1	167	2.56
Racial or cultural minority	6.71% 11	16.46% 27	37.20% 61	26.83% 44	12.80% 21	164	3.23

Q3 Some people find that they need or want to move out of Milton. To the best of your knowledge, which of the following would be a factor in your decision to move?

Answered: 172 Skipped: 1



Milton Community Survey

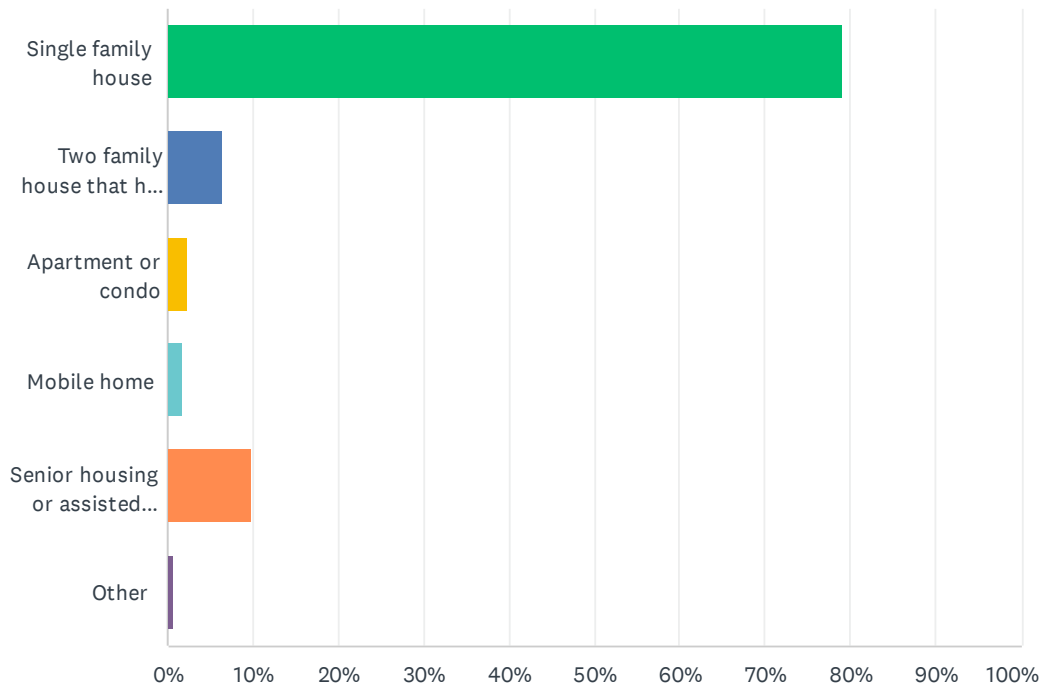


Milton Community Survey

	MAJOR FACTOR	MINOR FACTOR	NOT A FACTOR	NOT SURE	TOTAL	WEIGHTED AVERAGE
Wanting a larger size home	10.06% 17	18.34% 31	62.72% 106	8.88% 15	169	2.70
Wanting a smaller size home	8.43% 14	20.48% 34	62.05% 103	9.04% 15	166	2.72
Lack of affordable housing	35.71% 60	24.40% 41	31.55% 53	8.33% 14	168	2.13
Your personal safety or security concerns	16.07% 27	24.40% 41	54.76% 92	4.76% 8	168	2.48
Wanting to move to an area that has better healthcare facilities	10.65% 18	37.87% 64	44.38% 75	7.10% 12	169	2.48
Needing more access to public transportation	23.81% 40	33.93% 57	36.90% 62	5.36% 9	168	2.24
Wanting to live in a different climate	28.57% 48	26.19% 44	35.71% 60	9.52% 16	168	2.26
Wanting to live in an area with better opportunities for social interaction	25.90% 43	37.35% 62	32.53% 54	4.22% 7	166	2.15

Q4 Which of the following homes best describes where you currently live?

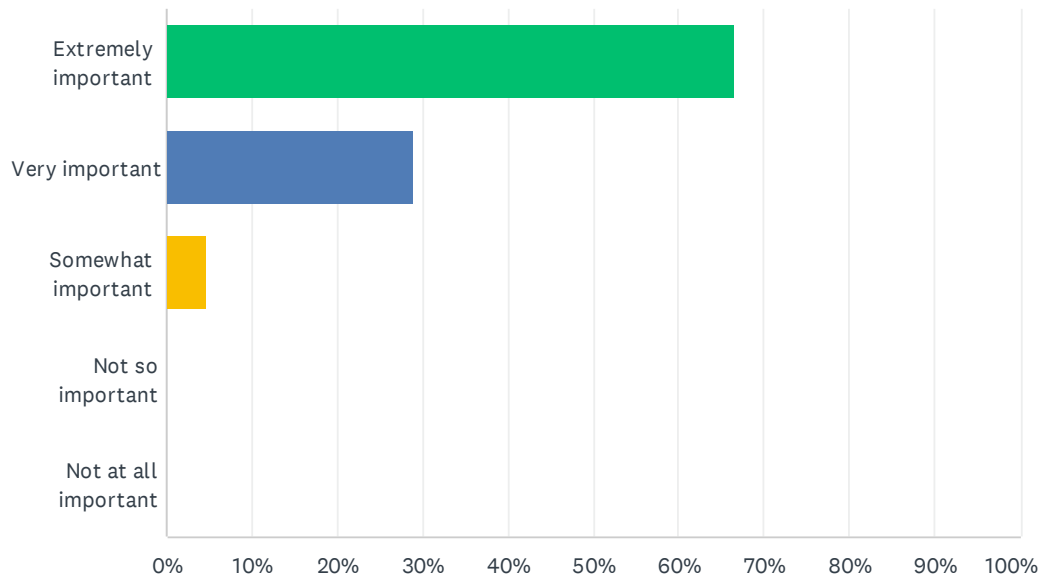
Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
Single family house	79.07%	136
Two family house that has two separate living units	6.40%	11
Apartment or condo	2.33%	4
Mobile home	1.74%	3
Senior housing or assisted living facility	9.88%	17
Other	0.58%	1
TOTAL		172

Q5 How important is it for you to be able to live independently as you age?

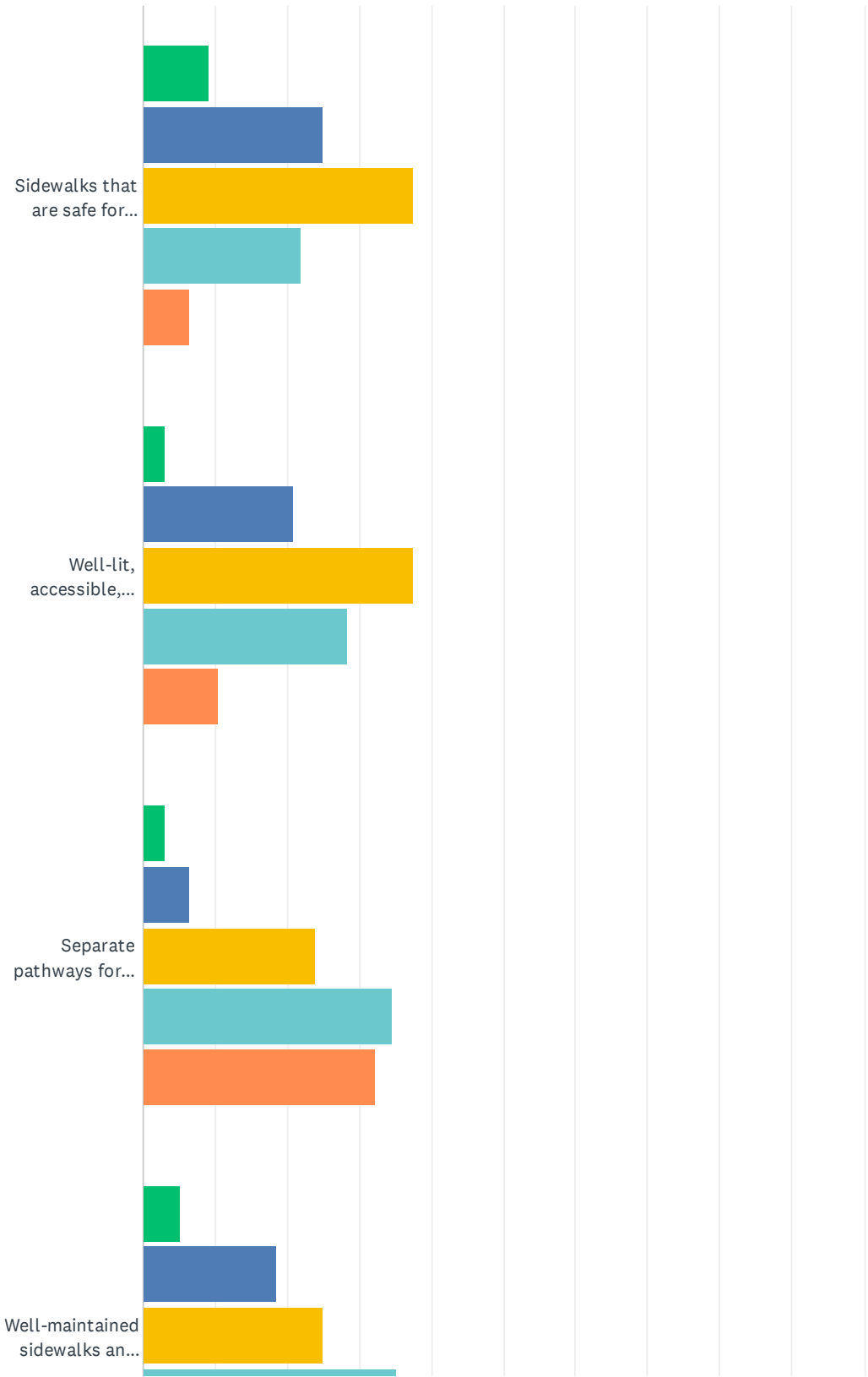
Answered: 173 Skipped: 0



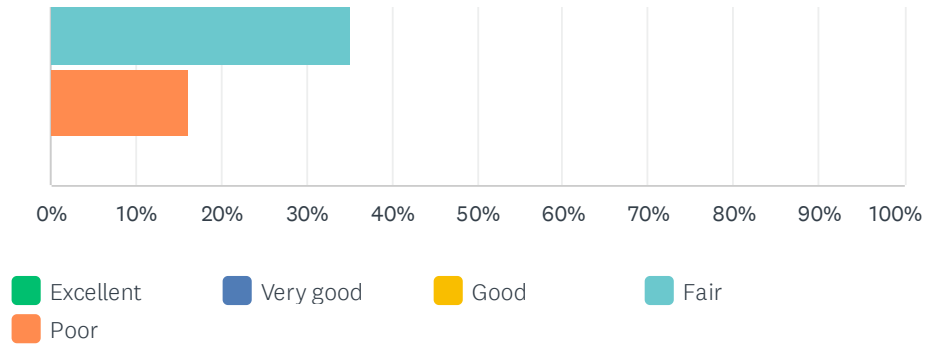
ANSWER CHOICES		RESPONSES	
Extremely important		66.47%	115
Very important		28.90%	50
Somewhat important		4.62%	8
Not so important		0.00%	0
Not at all important		0.00%	0
TOTAL			173

Q6 To the best of your knowledge, how would you rate Milton's town center as having the following?

Answered: 173 Skipped: 0



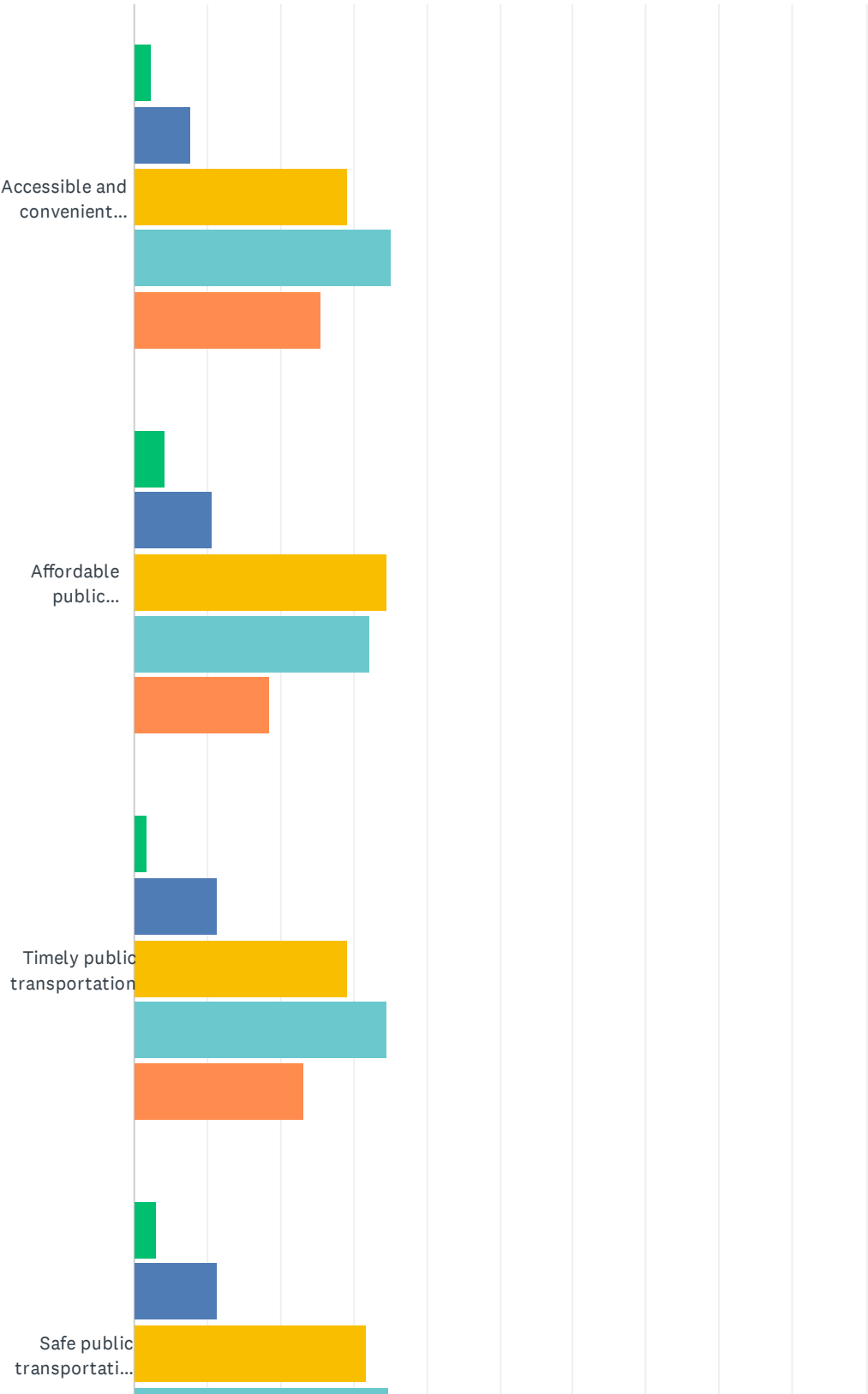
Milton Community Survey



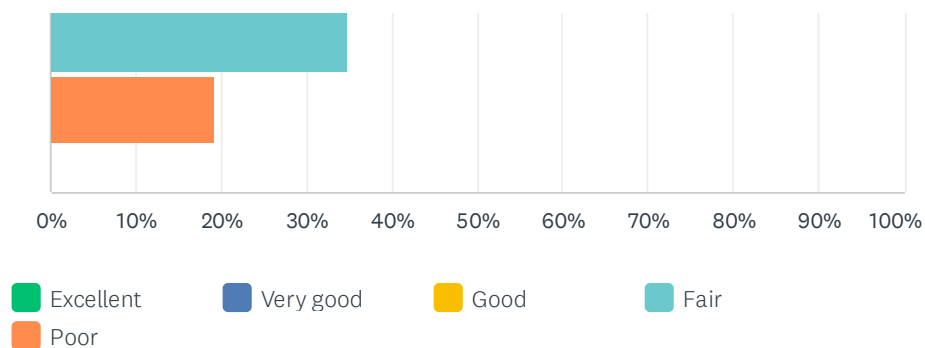
	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL	WEIGHTED AVERAGE
Sidewalks that are safe for pedestrians and accessible for assistive mobility devices	9.25% 16	24.86% 43	37.57% 65	21.97% 38	6.36% 11	173	2.91
Well-lit, accessible, safe streets and intersections for all users	2.89% 5	20.81% 36	37.57% 65	28.32% 49	10.40% 18	173	3.23
Separate pathways for bicyclists and pedestrians	2.92% 5	6.43% 11	23.98% 41	34.50% 59	32.16% 55	171	3.87
Well-maintained sidewalks and streets	5.20% 9	18.50% 32	24.86% 43	35.26% 61	16.18% 28	173	3.39

Q7 To the best of your knowledge, how would you rate Milton as having the following?

Answered: 169 Skipped: 4



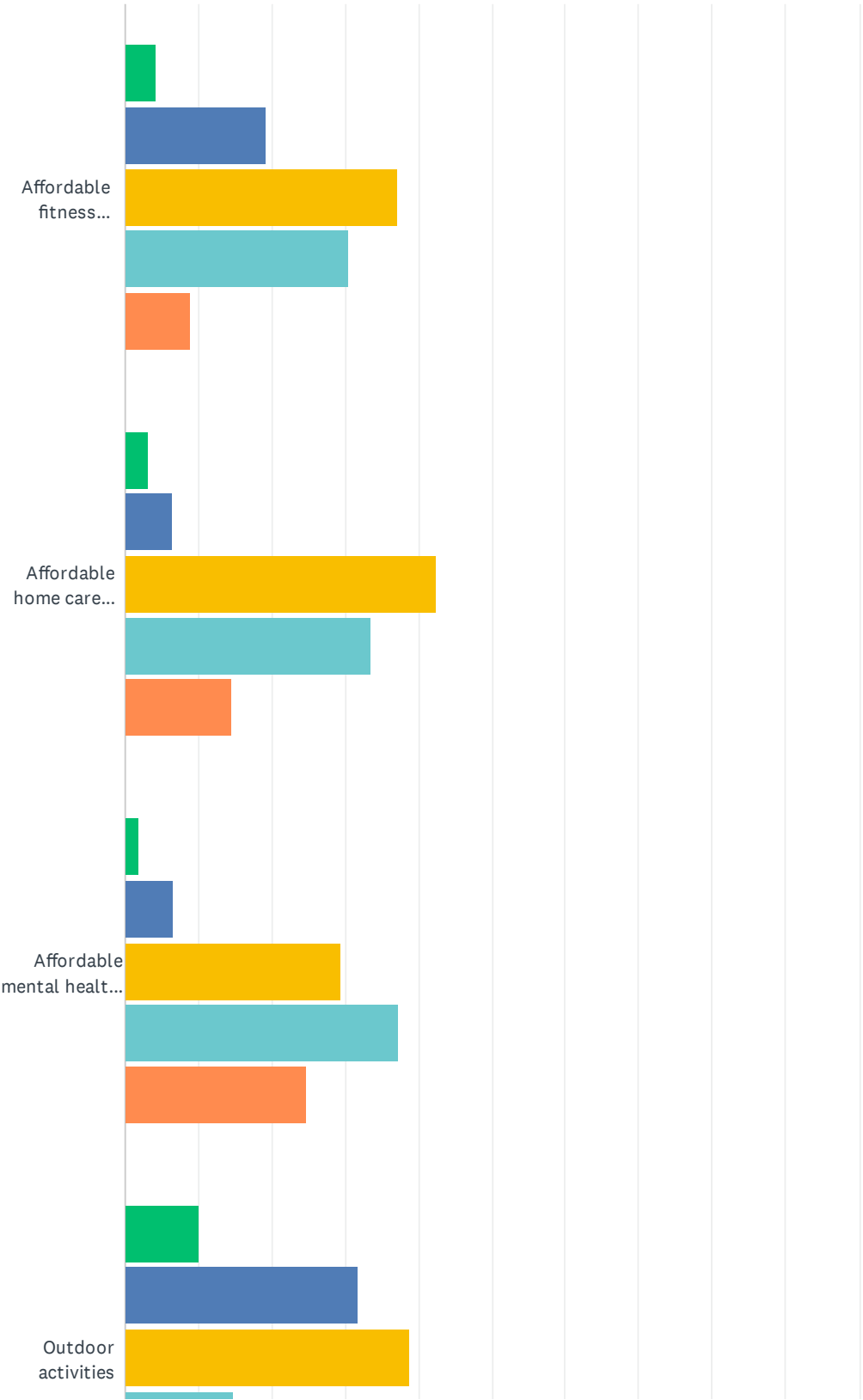
Milton Community Survey



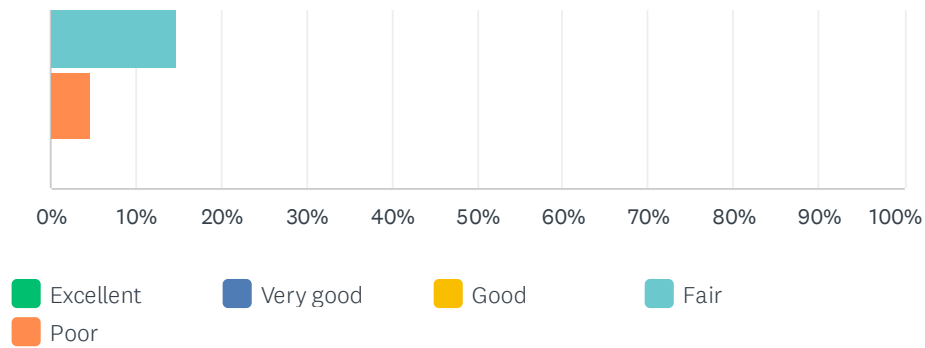
	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL	WEIGHTED AVERAGE
Accessible and convenient public transportation	2.38% 4	7.74% 13	29.17% 49	35.12% 59	25.60% 43	168	3.74
Affordable public transportation	4.17% 7	10.71% 18	34.52% 58	32.14% 54	18.45% 31	168	3.50
Timely public transportation	1.79% 3	11.31% 19	29.17% 49	34.52% 58	23.21% 39	168	3.66
Safe public transportation stops or areas that are accessible to people of varying physical abilities	2.99% 5	11.38% 19	31.74% 53	34.73% 58	19.16% 32	167	3.56

Q8 Thinking about health and wellness services, how would you rate Milton as having the following?

Answered: 172 Skipped: 1



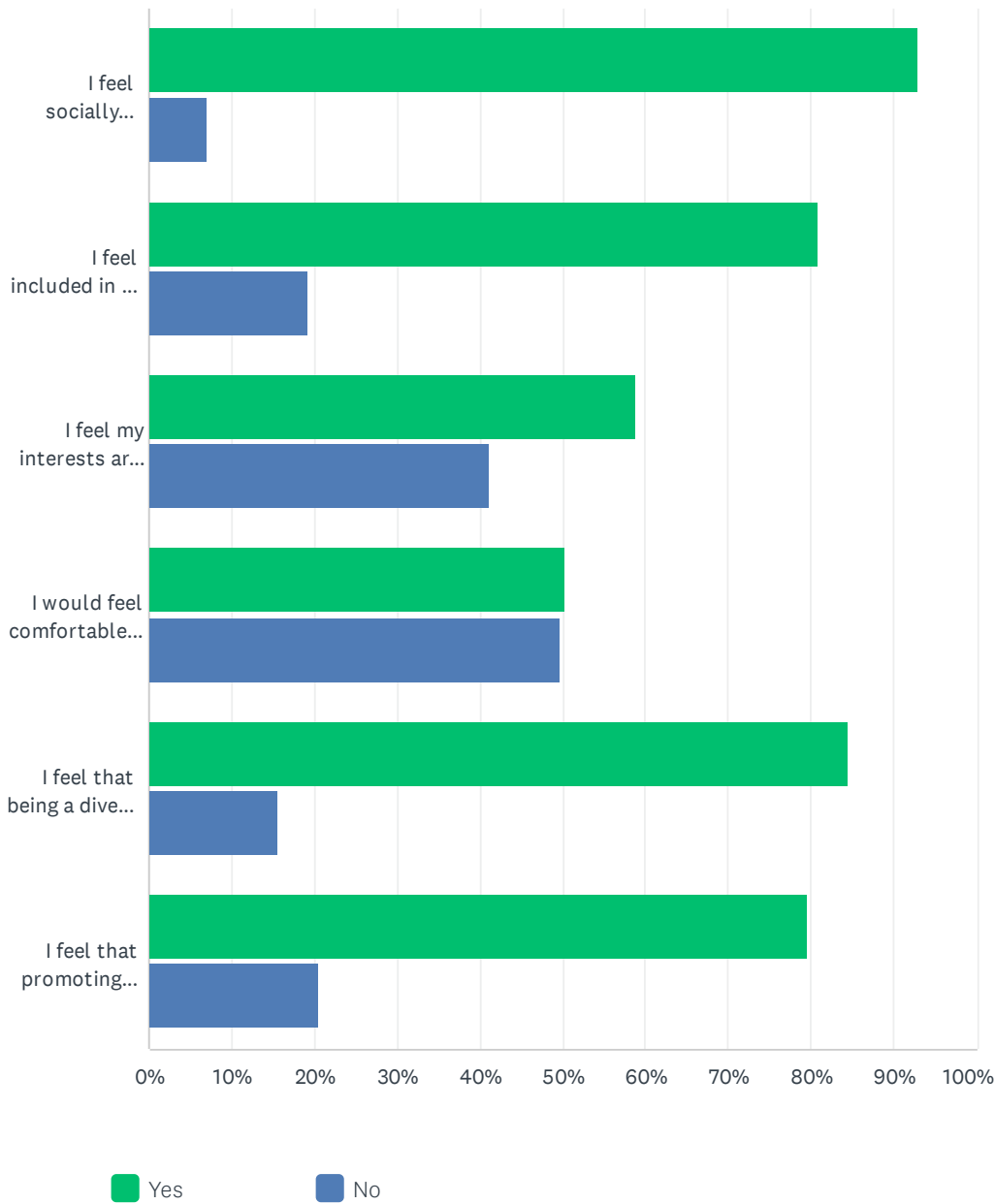
Milton Community Survey



	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL
Affordable fitness activities	4.19% 7	19.16% 32	37.13% 62	30.54% 51	8.98% 15	167
Affordable home care services including personal care and housekeeping	3.16% 5	6.33% 10	42.41% 67	33.54% 53	14.56% 23	158
Affordable mental health services	2.00% 3	6.67% 10	29.33% 44	37.33% 56	24.67% 37	150
Outdoor activities	10.00% 17	31.76% 54	38.82% 66	14.71% 25	4.71% 8	170

Q9 Do you agree with the following

Answered: 172 Skipped: 1

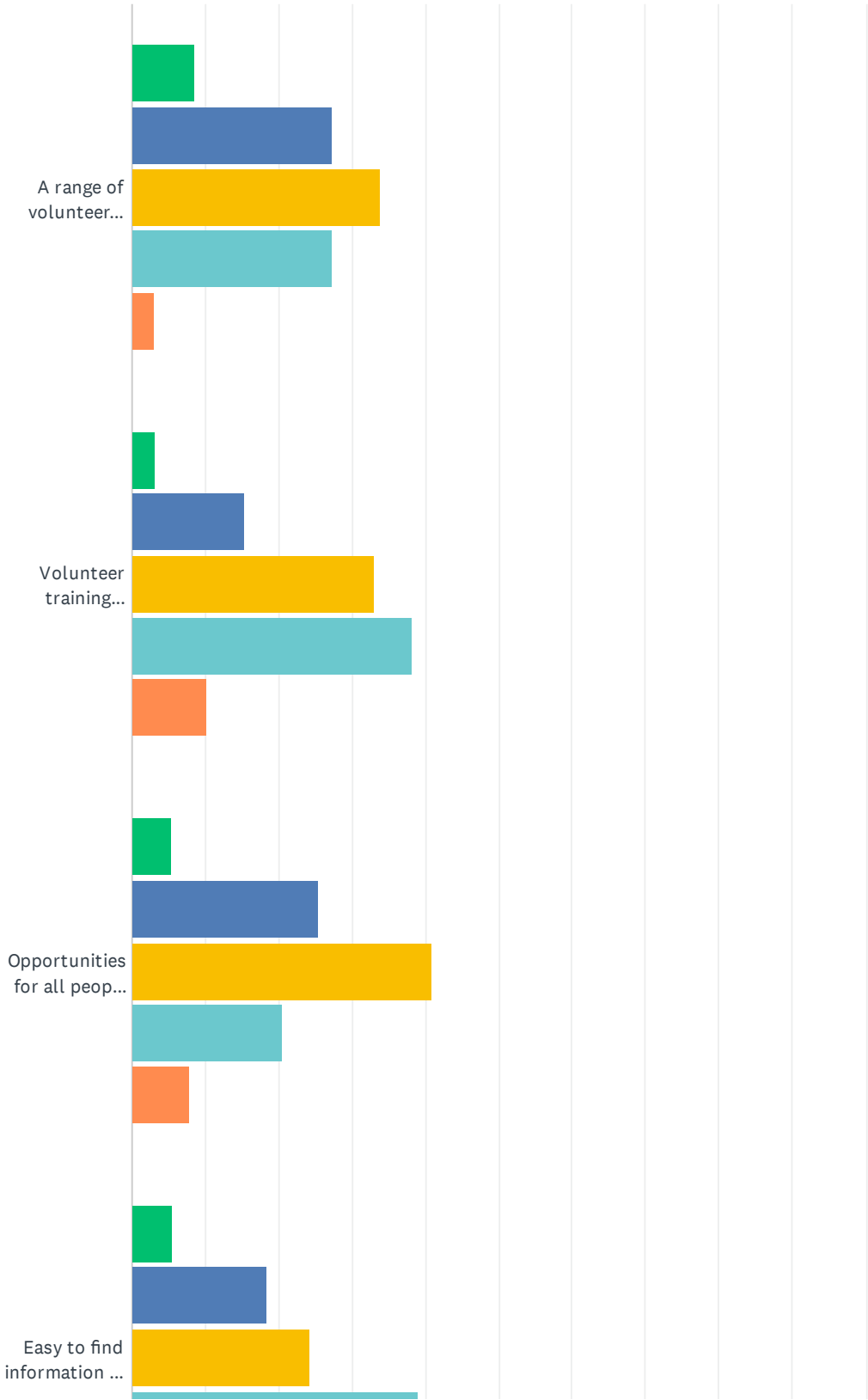


Milton Community Survey

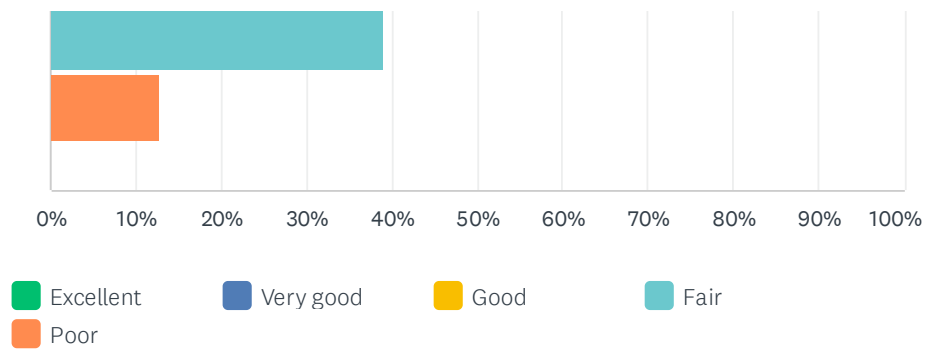
	YES	NO	TOTAL
I feel socially accepted when in public	92.86% 156	7.14% 12	168
I feel included in my community	80.72% 134	19.28% 32	166
I feel my interests are represented in my local government	58.93% 99	41.07% 69	168
I would feel comfortable serving on a town committee	50.30% 85	49.70% 84	169
I feel that being a diverse community is a strength	84.34% 140	15.66% 26	166
I feel that promoting inclusion is an important community goal	79.52% 132	20.48% 34	166

Q10 To the best of your knowledge, how would you rate Milton as having the following?

Answered: 167 Skipped: 6



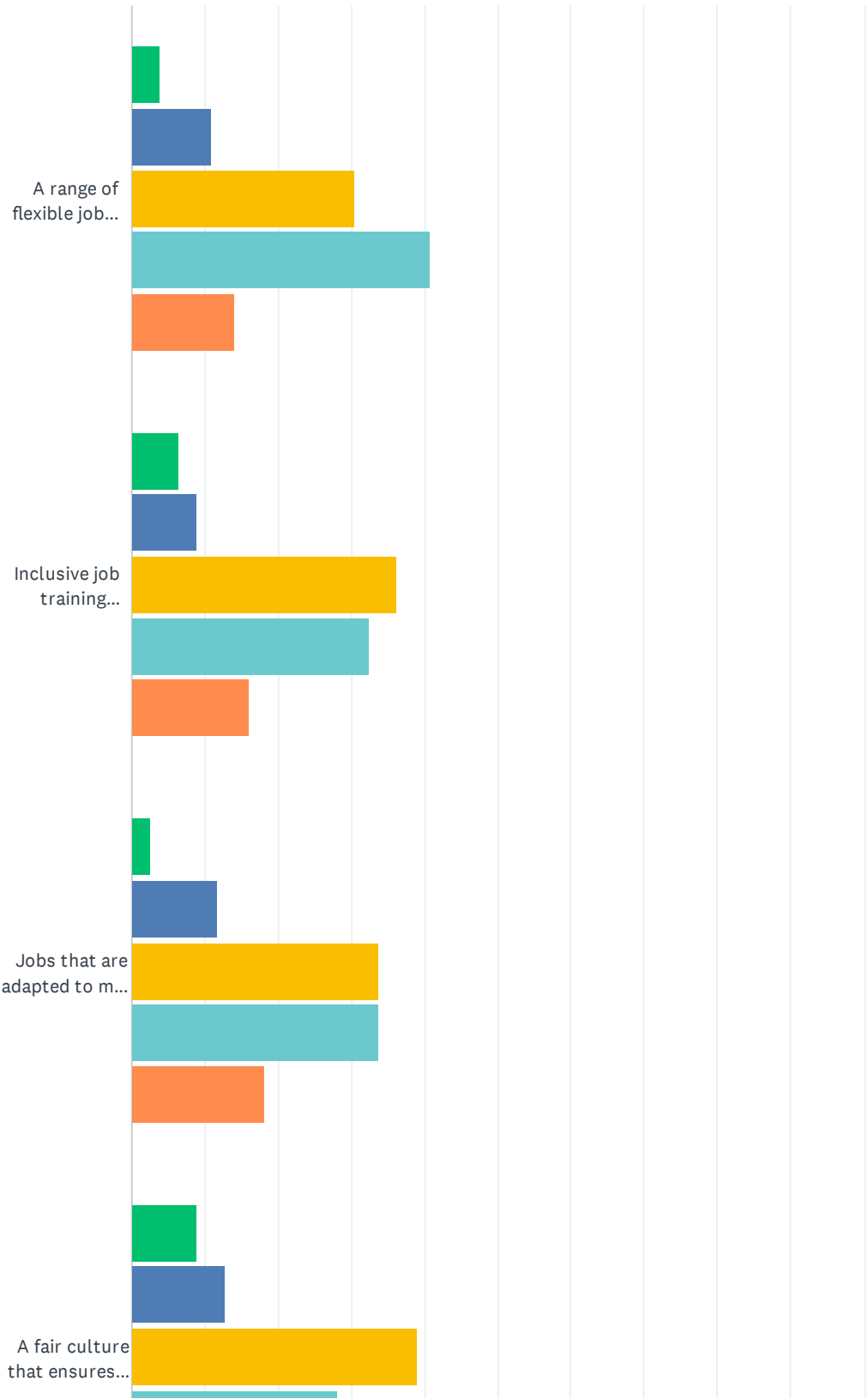
Milton Community Survey



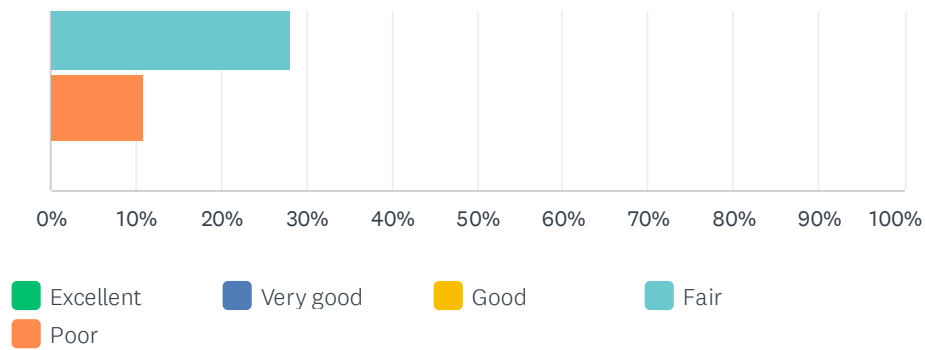
	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL
A range of volunteer activities to chose from	8.48% 14	27.27% 45	33.94% 56	27.27% 45	3.03% 5	165
Volunteer training opportunities	3.18% 5	15.29% 24	33.12% 52	38.22% 60	10.19% 16	157
Opportunities for all people to participate in town committees	5.42% 9	25.30% 42	40.96% 68	20.48% 34	7.83% 13	166
Easy to find information on available local volunteer opportunities	5.49% 9	18.29% 30	24.39% 40	39.02% 64	12.80% 21	164

Q11 To the best of your knowledge, how you would rate Milton as having the following?

Answered: 159 Skipped: 14



Milton Community Survey

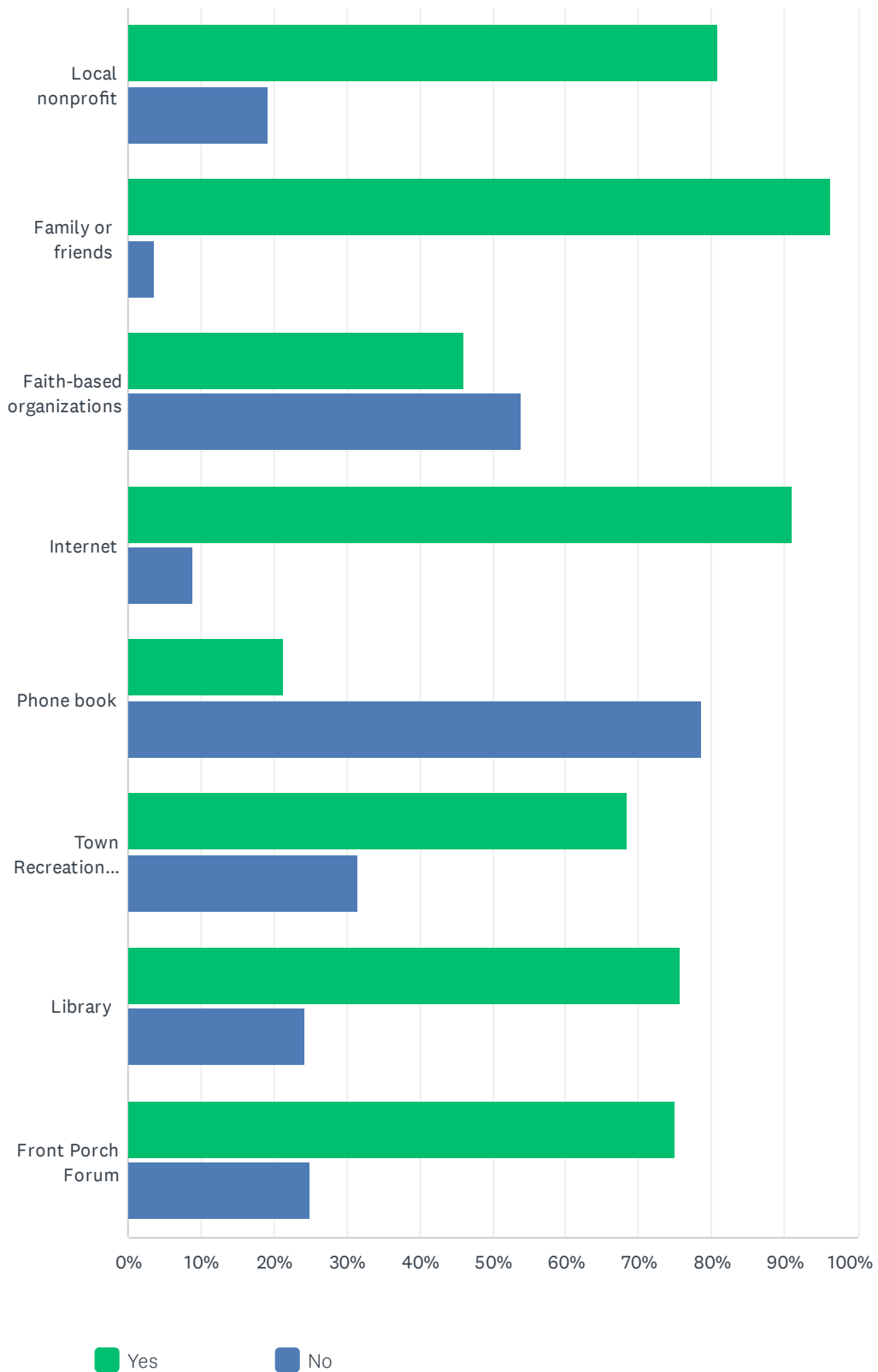


	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL
A range of flexible job opportunities in terms of scheduling	3.82% 6	10.83% 17	30.57% 48	40.76% 64	14.01% 22	157
Inclusive job training opportunities	6.37% 10	8.92% 14	36.31% 57	32.48% 51	15.92% 25	157
Jobs that are adapted to meet the needs of people with disabilities	2.60% 4	11.69% 18	33.77% 52	33.77% 52	18.18% 28	154
A fair culture that ensures all identities have equal opportunities to work	8.97% 14	12.82% 20	39.10% 61	28.21% 44	10.90% 17	156

Q12 Would you turn to the following resources if you or someone you know needed information about services such as caregiving, home repair, social activities, child care, or car services?

Answered: 170 Skipped: 3

Milton Community Survey

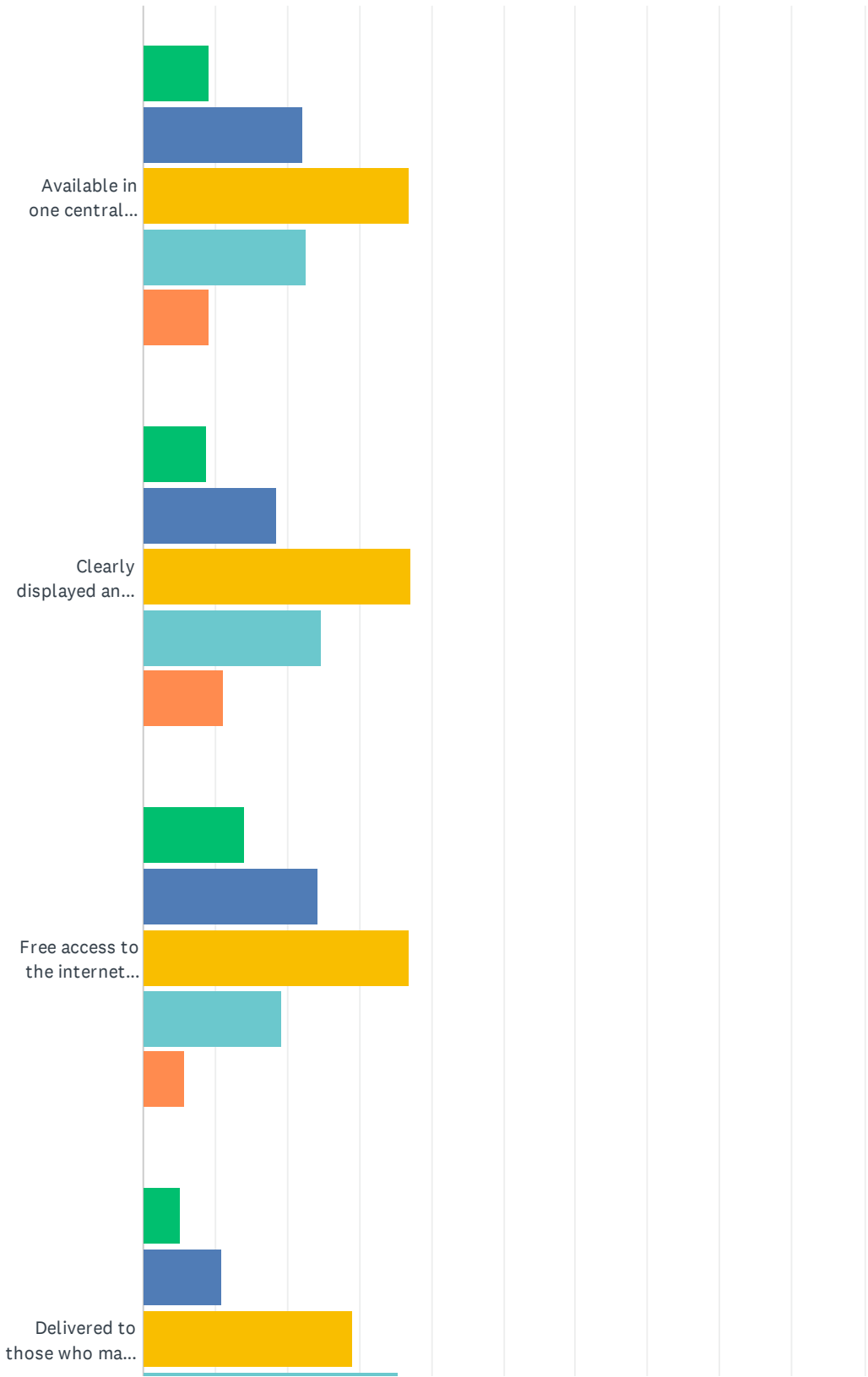


Milton Community Survey

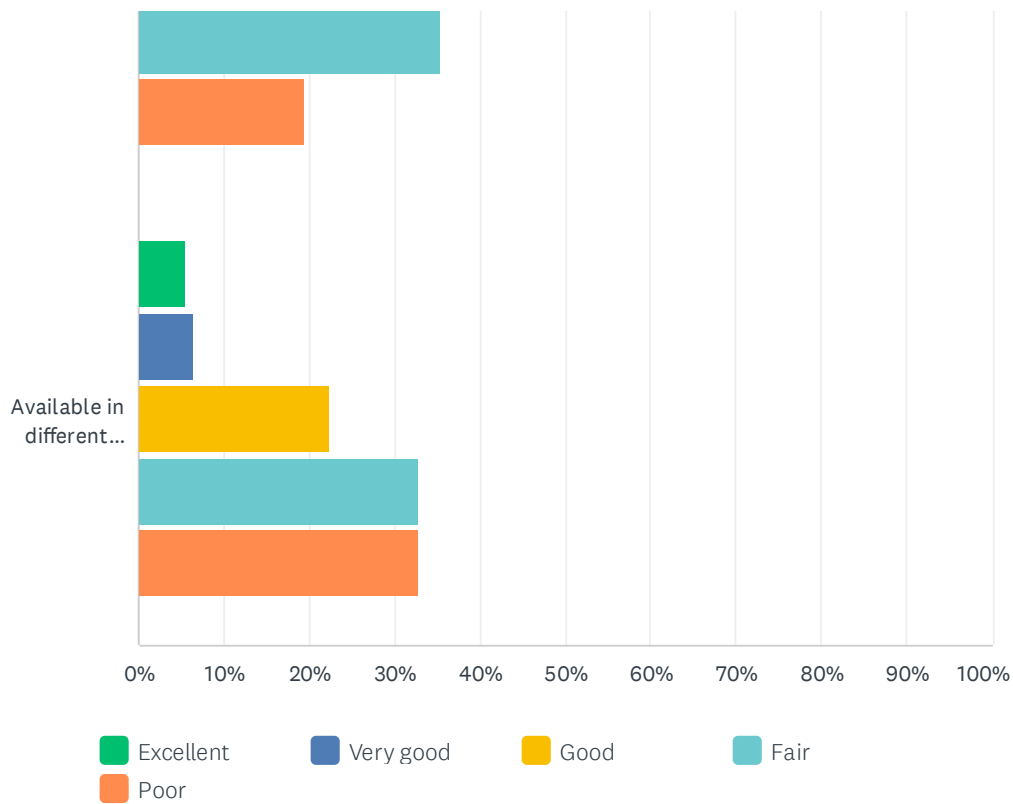
	YES	NO	TOTAL
Local nonprofit	80.84% 135	19.16% 32	167
Family or friends	96.43% 162	3.57% 6	168
Faith-based organizations	46.11% 77	53.89% 90	167
Internet	91.02% 152	8.98% 15	167
Phone book	21.34% 35	78.66% 129	164
Town Recreation Department	68.48% 113	31.52% 52	165
Library	75.74% 128	24.26% 41	169
Front Porch Forum	75.15% 124	24.85% 41	165

Q13 To the best of your knowledge, how would you rate access to community information in Milton?

Answered: 163 Skipped: 10



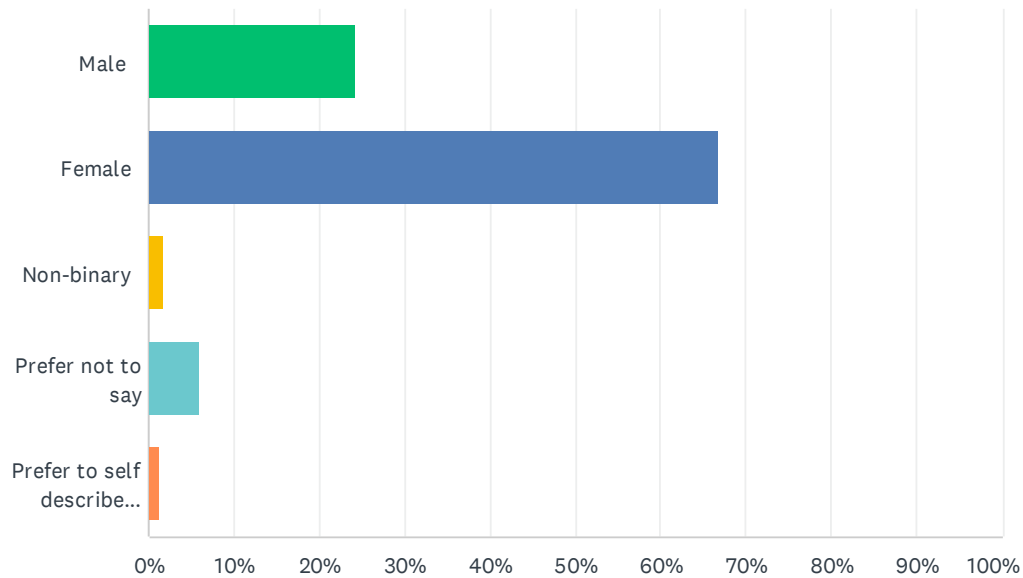
Milton Community Survey



	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	TOTAL	WEIGHTED AVERAGE
Available in one central source	9.20% 15	22.09% 36	36.81% 60	22.70% 37	9.20% 15	163	3.01
Clearly displayed and printed	8.64% 14	18.52% 30	37.04% 60	24.69% 40	11.11% 18	162	3.11
Free access to the internet in public spaces	14.01% 22	24.20% 38	36.94% 58	19.11% 30	5.73% 9	157	2.78
Delivered to those who may have difficulty leaving their home	5.16% 8	10.97% 17	29.03% 45	35.48% 55	19.35% 30	155	3.53
Available in different languages	5.59% 8	6.29% 9	22.38% 32	32.87% 47	32.87% 47	143	3.81

Q14 What is your gender?

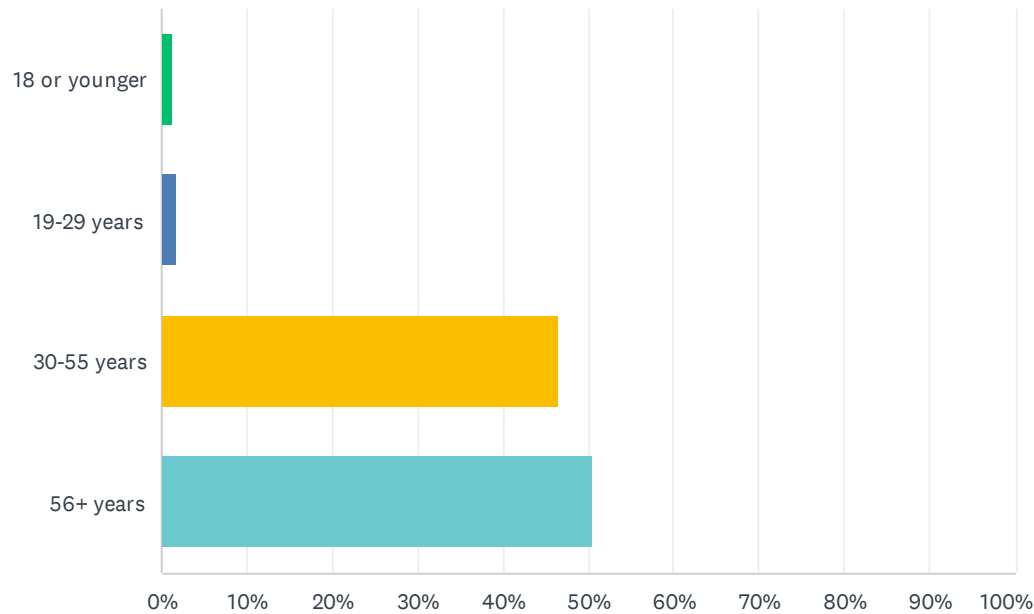
Answered: 168 Skipped: 5



ANSWER CHOICES	RESPONSES	
Male	24.40%	41
Female	66.67%	112
Non-binary	1.79%	3
Prefer not to say	5.95%	10
Prefer to self describe (please specify)	1.19%	2
TOTAL		168

Q15 How old are you?

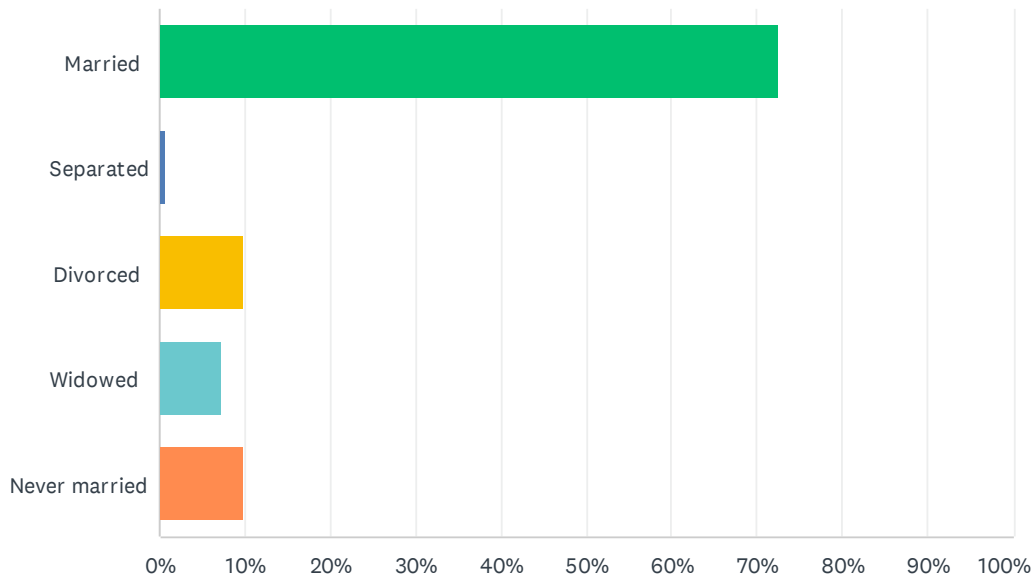
Answered: 168 Skipped: 5



ANSWER CHOICES	RESPONSES	
18 or younger	1.19%	2
19-29 years	1.79%	3
30-55 years	46.43%	78
56+ years	50.60%	85
TOTAL		168

Q16 What is your current marital status?

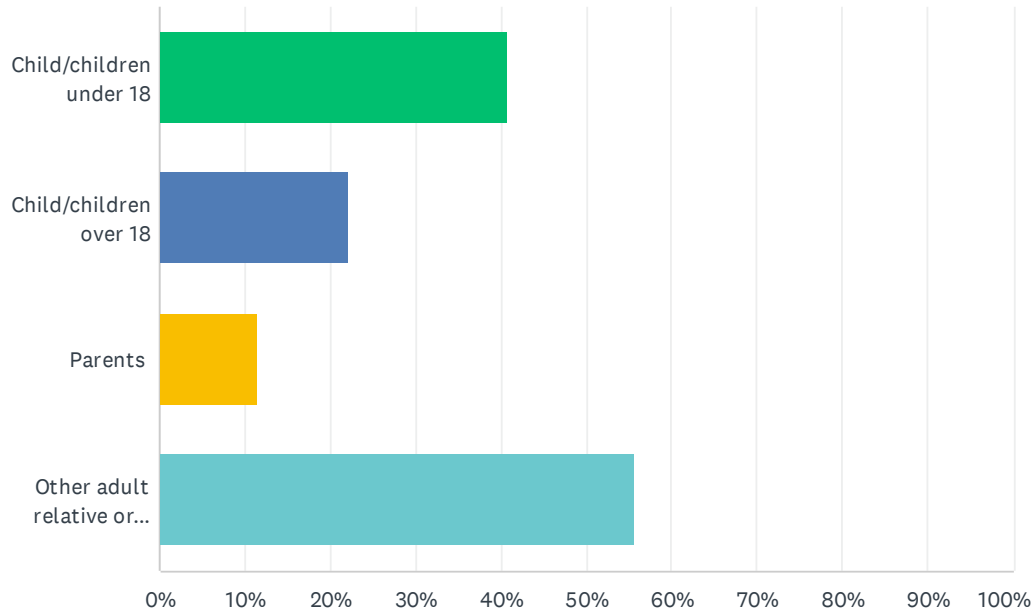
Answered: 164 Skipped: 9



ANSWER CHOICES	RESPONSES	
Married	72.56%	119
Separated	0.61%	1
Divorced	9.76%	16
Widowed	7.32%	12
Never married	9.76%	16
TOTAL		164

Q17 Besides yourself, do any of the following people live in your household?

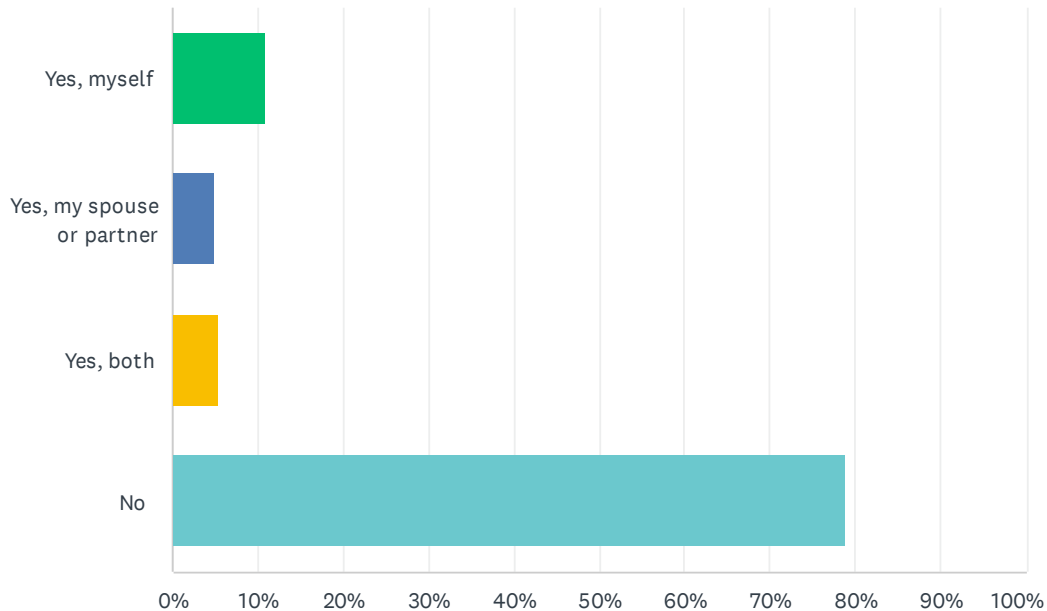
Answered: 113 Skipped: 60



ANSWER CHOICES	RESPONSES	
Child/children under 18	40.71%	46
Child/children over 18	22.12%	25
Parents	11.50%	13
Other adult relative or friend over 18	55.75%	63
Total Respondents: 113		

Q18 Does any part of your identity (age, physical ability, racial identity, religion) keep you or your spouse or partner from participating fully in work, school, or other activities?

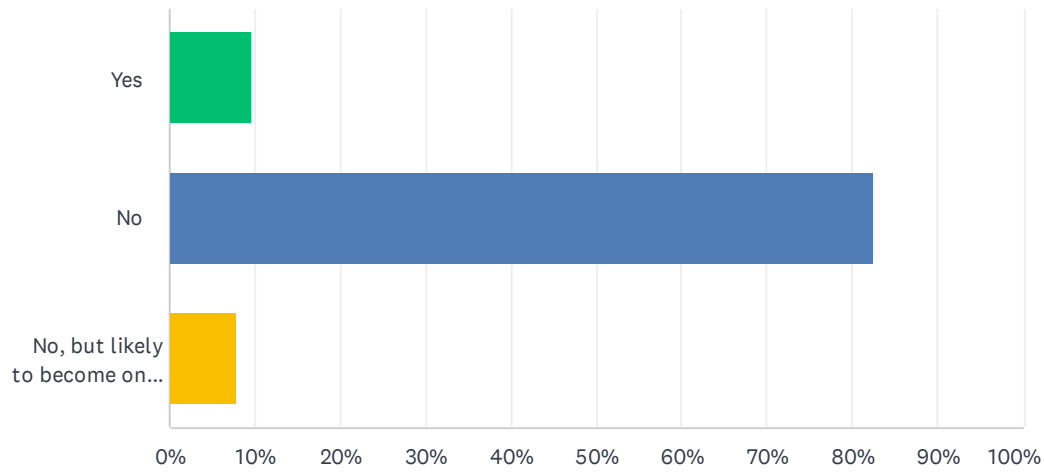
Answered: 166 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes, myself	10.84%	18
Yes, my spouse or partner	4.82%	8
Yes, both	5.42%	9
No	78.92%	131
TOTAL		166

Q19 Are you currently an unpaid caregiver to an adult loved one?

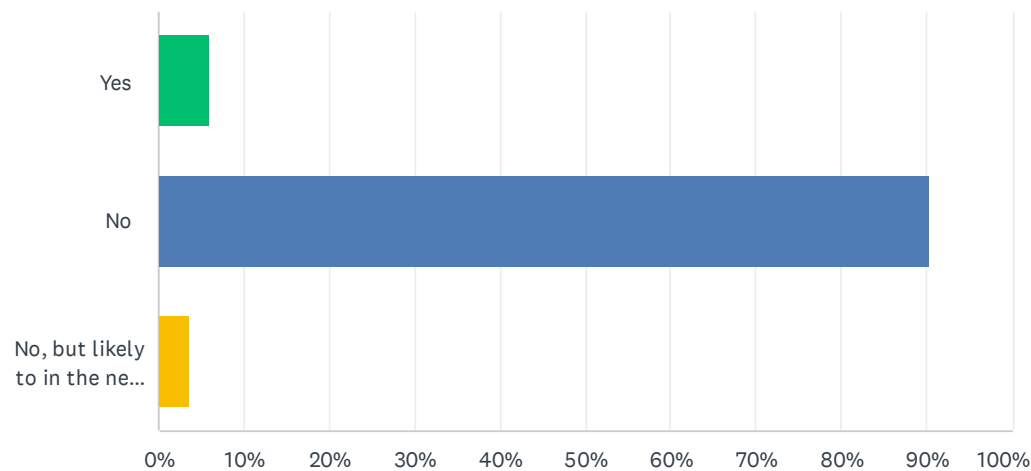
Answered: 166 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	9.64%	16
No	82.53%	137
No, but likely to become one in the next 5 years	7.83%	13
TOTAL		166

Q20 Are you currently planning to have a child?

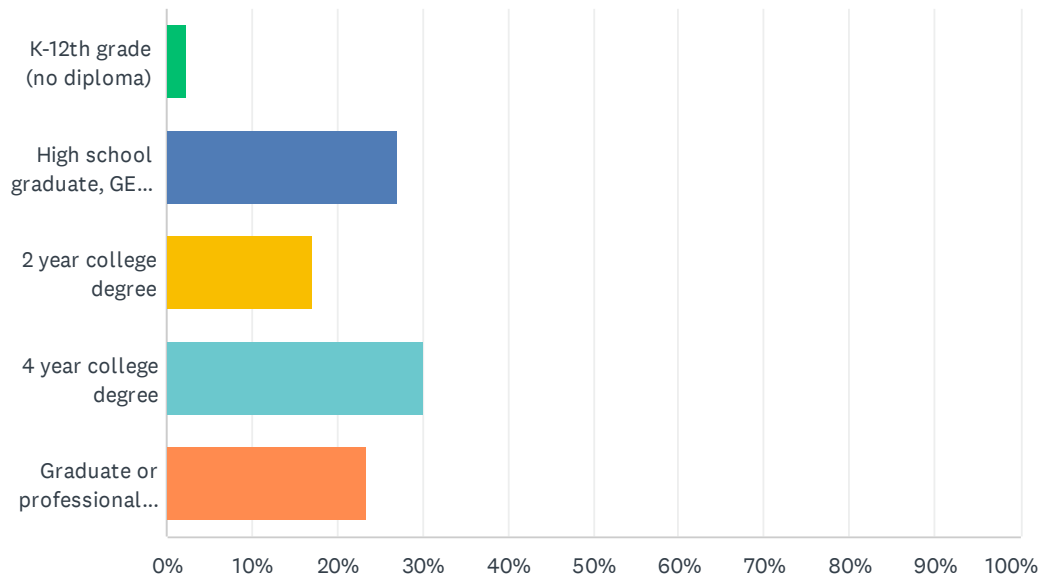
Answered: 168 Skipped: 5



ANSWER CHOICES		RESPONSES	
Yes		5.95%	10
No		90.48%	152
No, but likely to in the next 5 years		3.57%	6
TOTAL			168

Q21 What is the highest level of education you have completed?

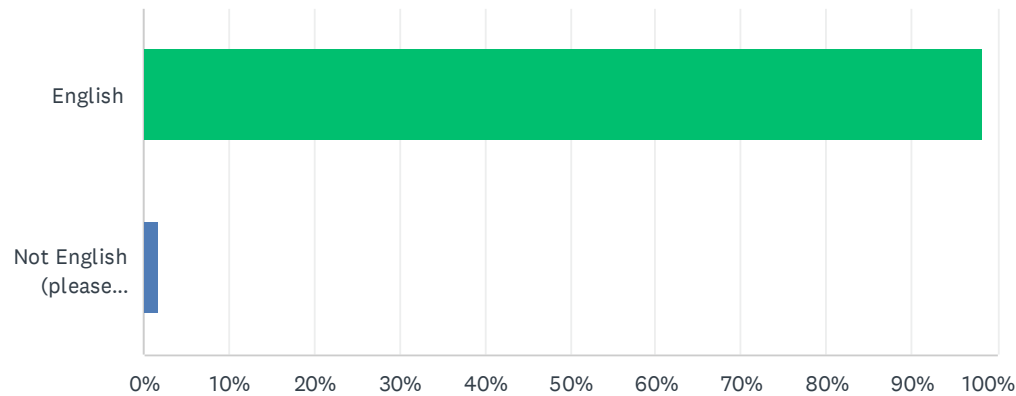
Answered: 170 Skipped: 3



ANSWER CHOICES	RESPONSES	
K-12th grade (no diploma)	2.35%	4
High school graduate, GED, or equivalent	27.06%	46
2 year college degree	17.06%	29
4 year college degree	30.00%	51
Graduate or professional degree(s)	23.53%	40
TOTAL		170

Q22 What native language do you speak at home?

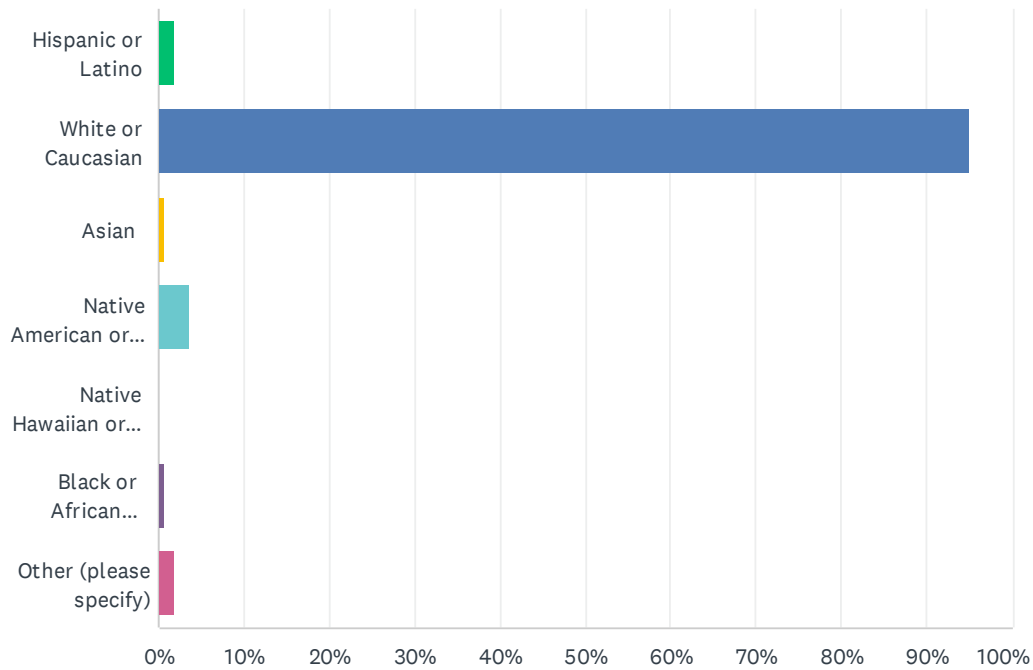
Answered: 168 Skipped: 5



ANSWER CHOICES	RESPONSES	
English	98.21%	165
Not English (please specify)	1.79%	3
TOTAL		168

Q23 What is your race/ethnicity (check all that apply)?

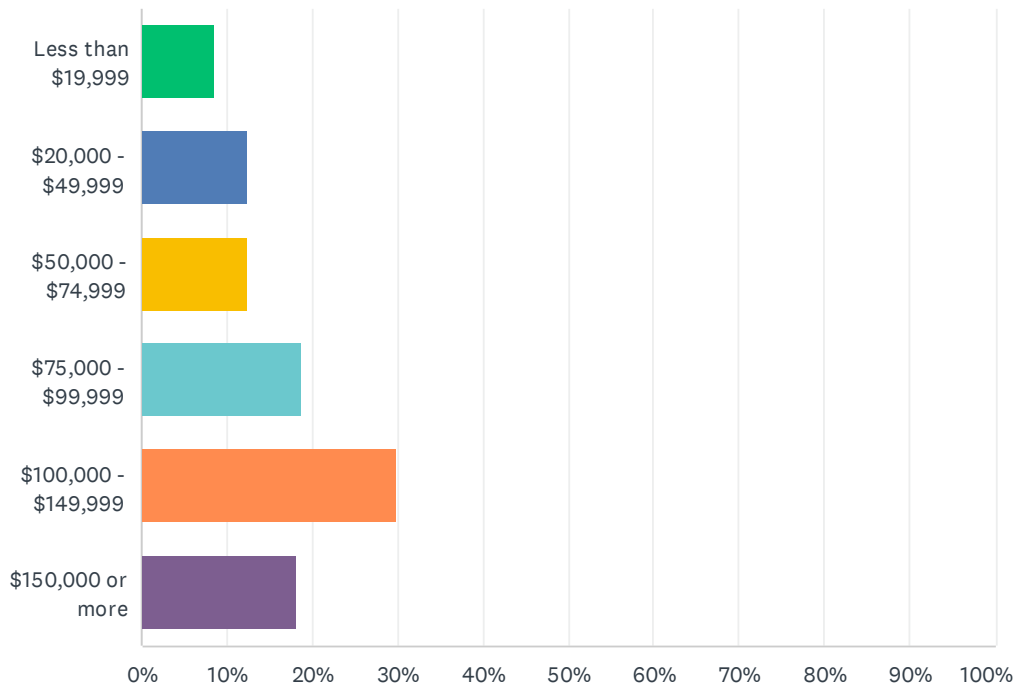
Answered: 165 Skipped: 8



ANSWER CHOICES	RESPONSES	
Hispanic or Latino	1.82%	3
White or Caucasian	95.15%	157
Asian	0.61%	1
Native American or Alaska Native	3.64%	6
Native Hawaiian or Pacific Islander	0.00%	0
Black or African American	0.61%	1
Other (please specify)	1.82%	3
Total Respondents: 165		

Q24 What is your annual household income this year?

Answered: 154 Skipped: 19



ANSWER CHOICES	RESPONSES	
Less than \$19,999	8.44%	13
\$20,000 - \$49,999	12.34%	19
\$50,000 - \$74,999	12.34%	19
\$75,000 - \$99,999	18.83%	29
\$100,000 - \$149,999	29.87%	46
\$150,000 or more	18.18%	28
TOTAL		154

Appendix: Item B

Rescue Department Statistical Data

Year 2017

2017 Count of Working Diagnosis	Ages					Grand Total
	55-64	65-74	75-84	85-94	95-104	
Alcohol Abuse and Effects (F10)	1	1	1			3
Altered Mental Status (R41.82)	2	2	5	3		12
Anxiety Attack / Acute Stress Reaction (F43.9)	4	2		2		8
Burns (T31)		1	1			2
Cancer (Complications Related to) (D49)		1	3			4
Carbon Monoxide Poisoning (T58)		1				1
Cardiac Arrest (I46.9)	1	6	1	1		9
Cardiac Arrhythmia/Dysrhythmia (I49.9)	3	7	8	2		20
Chest Pain, Cardiac / Acute Coronary Syndrome (I20.0)	3	9	8	3		23
Chest Pain, Non-Cardiac (R07.89)			2			2
Concussion with L.O.C. (S06.0X9)	1	1				2
Congestive Heart Failure (CHF) (I50.9)		1	7	2		10
Constipation (K59.00)				1	1	2
COPD (Emphysema / Chronic Bronchitis) (J44.1)	6	6	2			14
Dehydration (E86.0)	7	3	4	1		15
Diabetic: HYPOglycemia (E13.64)	2	3	1	3		9
Diarrhea (K59.1)		1		1		2
Effects of Stings, Bites, Plant Contact (T63)		1				1
Epistaxis / Nose Bleed (Non-Traumatic) (R04.0)	1					1
Fever (Unknown Cause) (R50.9)		1	1			2
Foreign Body in Airway (T17.9)	1					1
General Unwell / Malaise (Unknown Cause) (R53.81)	6	5	3	1		15
GI Bleed (Upper and Lower) (K92.2)		2		1		3

Headache or Migraine (R51)	1					1
Hematemesis (vomiting blood) (K92.0)			1			1
Hematuria (R31)			2			2
HYPERglycemia, Diabetic (E13.65)	3	4	3	1	1	12
HYPERtension (I10)	1		3	4		8
Hypoglycemia, Non-diabetic (E16.2)	1		1			2
HYPOnsion (I95.9)		2	1			3
Infection/Infectious Disease (Unspecified) (B99.9)	1	1	2			4
Influenza (Flu Like Symptoms) (J11)	1			1		2
Injury, Abdomen (S39.91)		1				1
Injury, Ankle (S99.91)	2		1			3
Injury, Elbow (S59.90)		1				1
Injury, Face (S09.93)	1		1			2
Injury, Foot (S99.92)				1		1
Injury, Forearm (S59.91)			2			2
Injury, Head / Scalp (S09.90)	2	1	2			5
Injury, Hip (S79.91)	3	4	1	5		13
Injury, Knee (S80.91)		2	2			4
Injury, Lower Back / Lumbar Spine (S39.92)		1		1		2
Injury, Lower Leg (S89.9)	2	1				3
Injury, Lung Pneumothorax (S27.0)	1					1
Injury, Neck (S19.9)	2	1				3
Injury, Nose (S09.92)				1		1
Injury, Shoulder or Upper Arm (S49.9)	2	1	2	1		6
Injury, Thigh, Upper Leg (S79.92)		1				1
Injury, Thorax / Chest (S29.9)	3					3
Injury, Wrist, Hand, or Fingers (S69.9)	4	3				7
Kidney / Renal Disease (N18.9)	2	1				3
Myocardial Infarction (STEMI) - Chest Pain (I21.2)		1				1
Nausea/Vomiting (Unknown Etiology) (R11)	5	2	5			12
No Signs or Symptoms (Z00)	6	13	9	3	1	32
Obvious Death (R99)	1			1		2

Other Metabolic Disorder (E88.9)		1		2		3
Other Urinary Problem, unspecified (N39.9)	1	1	2			4
Overdose / Abuse of Other Illicit Drug or Misuse of Meds (F19.129)		1				1
Pain, (Non-Traumatic) Not Otherwise Specified (G89.1)	4	1	2			7
Pain, Abdominal, Acute Onset (R10.0)	2	2	2	2		8
Pain, Arm (Non-Traumatic) Unspecified Cause (M79.603)	1		1			2
Pain, Back (Non-Traumatic) (M54.9)	1	3	1			5
Pain, Leg (Non-Traumatic) Unspecified Cause (M79.606)	1			1		2
Pneumonia (J18.9)		1	3			4
Psychiatric / Behavioral Problem (F99)		1				1
Pulmonary Edema Acute Onset (J81.0)					1	1
Reduced Mobility (Z74.09)			1	1		2
Respiratory Distress Unknown Cause (J98.9)	3	4		3	2	12
Seizures, Nonstatus Epilepticus (G40.909)	1			1		2
Sepsis (With or Without Shock) (A41.9)	1					1
Shock, Hypovolemia (R57.1)	1					1
Stroke / CVA (I63.9)	1	5	1	3		10
Suicide Attempt (T14.91)		1				1
Syncope / Fainting (R55)	1	1	2		1	5
TIA (Transient Ischemic Attack) (G45.9)				1		1
Unconscious / Coma (Non-Overdose, Unknown Etiology) (R40.2)				1		1
Unspecified Cardiac Disorder (I42.8)				1		1
UTI / Urinary Tract Infection (N39.0)		1		1		2
Weakness (Unknown Etiology) (R53.1)	2	7	6	3		18
(blank)						
Grand Total	102	125	106	60	7	400

Year 2018

2018 Count of Working Diagnosis	Ages					Grand Total
	55-64	65-74	75-84	85-94	95-104	
Alcohol Abuse and Effects (F10)	3	1				4
ALTE / BRUE (Brief Resolved Unexplained Event) (R68.13)				1		1
Altered Mental Status (R41.82)	3	3	3	2	1	12
Anxiety Attack / Acute Stress Reaction (F43.9)	5	5	1		1	12
Bedridden (Z74.01)				1		1
Cancer (Complications Related to) (D49)		2	2	1		5
Carbon Monoxide Poisoning (T58)	2					2
Cardiac Arrest (I46.9)	3	1	1			5
Cardiac Arrhythmia/Dysrhythmia (I49.9)	2	7	8	3		20
Chest Pain, Cardiac / Acute Coronary Syndrome (I20.0)	12	4	9	1		26
Chest Pain, Non-Cardiac (R07.89)	2	1	1	3		7
Chronic Pain (G89.2)		1	1			2
Congestive Heart Failure (CHF) (I50.9)	1	2	2	1		6
COPD (Emphysema / Chronic Bronchitis) (J44.1)	7	7	6			20
Dehydration (E86.0)	4	3	1			8
Diabetic: HYPOglycemia (E13.64)	2	2				4
Diarrhea (K59.1)	1	2	2			5
Epistaxis / Nose Bleed (Non-Traumatic) (R04.0)			1			1
Fever (Unknown Cause) (R50.9)		2		1		3
Foreign Body in Eye (T15)	1					1
General Unwell / Malaise (Unknown Cause) (R53.81)	4	8	4	2		18
GERD (Reflux) (K21)		1	4			5
GI Bleed (Upper and Lower) (K92.2)	3	1				4
Headache or Migraine (R51)		1	2			3
Heat Exhaustion (T67.5)				1		1
Heatstroke (T67.0)		1				1
HYPERglycemia, Diabetic (E13.65)	2	6	3			11
HYPERtension (I10)		5	2	2		9

Hypoglycemia, Non-diabetic (E16.2)	1	1		2		4
HYPOTension (I95.9)	1	3	2	1		7
Infection/Infectious Disease (Unspecified) (B99.9)	1	2	1	2		6
Influenza (Flu Like Symptoms) (J11)		3	1	1		5
Injury, Ankle (S99.91)	3	1				4
Injury, Brain / TBI (S06.9)			1			1
Injury, Elbow (S59.90)		1				1
Injury, Face (S09.93)			2			2
Injury, Forearm (S59.91)	1	1				2
Injury, Head / Scalp (S09.90)	5	1	3	1		10
Injury, Hip (S79.91)	2	1	1	1	1	6
Injury, Knee (S80.91)	1		1			2
Injury, Lower Back / Lumbar Spine (S39.92)	2	2	1			5
Injury, Lower Leg (S89.9)	2	2	1	1		6
Injury, Nose (S09.92)			1			1
Injury, Pelvis (S39.93)		1		1		2
Injury, Shoulder or Upper Arm (S49.9)		2	2	2		6
Injury, Thigh, Upper Leg (S79.92)		2		1		3
Injury, Thorax / Chest (S29.9)			1			1
Injury, Wrist, Hand, or Fingers (S69.9)	1					1
Kidney / Renal Disease (N18.9)		3	1			4
Misuse of Medication / Adverse Effect (Accidental) (T50.90)		1				1
Myocardial Infarction (Non-STEMI) - Chest Pain (I21.4)		1				1
Myocardial Infarction (STEMI) - Chest Pain (I21.2)		1	1			2
Nausea/Vomiting (Unknown Etiology) (R11)	2	2	2	2		8
No Signs or Symptoms (Z00)	11	8	12	7		38
Obvious Death (R99)		1				1
Other Urinary Problem, unspecified (N39.9)		1	3	1		5
Overdose of Medication (Intentional Self-Harm) (T50.992)		1				1
Pain, (Non-Traumatic) Not Otherwise Specified (G89.1)	2	6	2	3		13
Pain, Abdominal, Acute Onset (R10.0)	4	5				9
Pain, Arm (Non-Traumatic) Unspecified Cause (M79.603)		1	1			2

Pain, Back (Non-Traumatic) (M54.9)	1	1	1	1		4
Pain, Leg (Non-Traumatic) Unspecified Cause (M79.606)	2	5	2	1		10
Pneumonia (J18.9)	1	1	3	2	1	8
Psychiatric / Behavioral Problem (F99)	3	2				5
Pulmonary Edema Acute Onset (J81.0)	2		1			3
Reduced Mobility (Z74.09)	1	1	1			3
Respiratory Distress Unknown Cause (J98.9)		3	2	2		7
Seizures, Nonstatus Epilepticus (G40.909)	1	3	1			5
Smoke Inhalation (T59.81)		1				1
Stroke / CVA (I63.9)	4	1	5		1	11
Syncope / Fainting (R55)		4	1	2	1	8
TIA (Transient Ischemic Attack) (G45.9)			1			1
Unconscious / Coma (Non-Overdose, Unknown Etiology) (R40.2)			1			1
Unspecified Cardiac Disorder (I42.8)			1			1
URI / Upper Respiratory Infection (J06.9)	3	1	1		1	6
UTI / Urinary Tract Infection (N39.0)		2		1	1	4
Weakness (Unknown Etiology) (R53.1)	3	6	8	5		22
(blank)						
Grand Total	117	151	122	59	8	457

Year 2019

2019 Count of Working Diagnosis	Ages					Grand Total
	55-64	65-74	75-84	85-94	95-104	
Alcohol Abuse and Effects (F10)	10	1				11
ALTE / BRUE (Brief Resolved Unexplained Event) (R68.13)	1	1	4			6
Altered Mental Status (R41.82)	1	1	2	1		5
Anxiety Attack / Acute Stress Reaction (F43.9)	2	2	3	1		8
Asthma, Reactive Airway Disease (J45.901)		2	1			3
Bronchitis, Acute (J20.9)	1	1				2
Burns (T31)		1				1
Cancer (Complications Related to) (D49)		1	1	3		5
Carbon Monoxide Poisoning (T58)			1			1
Cardiac Arrest (I46.9)	2	4	4			10
Cardiac Arrhythmia/Dysrhythmia (I49.9)	6	11	9		1	27
Chest Pain, Cardiac / Acute Coronary Syndrome (I20.0)	10	7	7	1		25
Chest Pain, Non-Cardiac (R07.89)	4	2		2	1	9
Concussion with L.O.C. (S06.0X9)		1				1
Congestive Heart Failure (CHF) (I50.9)	3	4	2	3		12
Constipation (K59.00)	2	2	2	1	1	8
COPD (Emphysema / Chronic Bronchitis) (J44.1)	13	22	7	2		44
Dehydration (E86.0)			3			3
Diabetic: HYPOglycemia (E13.64)	5	2	1	1		9
Diarrhea (K59.1)		1		2	2	5
Fever (Unknown Cause) (R50.9)				1		1
Foreign Body in Airway (T17.9)	2	1				3
Foreign Body in Esophageal/GI Tract (T18.9)			1			1
General Unwell / Malaise (Unknown Cause) (R53.81)	4	7	11	2		24
GERD (Reflux) (K21)		1				1
GI Bleed (Upper and Lower) (K92.2)		1		2		3
Headache or Migraine (R51)	1	2	4			7
Hematemesis (vomiting blood) (K92.0)		1				1

HYPERglycemia, Diabetic (E13.65)	2	5	4	1		12
HYPERTension (I10)	2	5	1	1		9
HYPOTension (I95.9)	1					1
Infection/Infectious Disease (Unspecified) (B99.9)	3		1			4
Influenza (Flu Like Symptoms) (J11)				2		2
Inhalation of Toxic Gases / Vapors / Chemicals (J68)			1			1
Injury, Abdomen (S39.91)			1			1
Injury, Ankle (S99.91)	1	1	2			4
Injury, Cervical / C-Spine (S14.10)		1				1
Injury, Elbow (S59.90)				1		1
Injury, Face (S09.93)	1			1		2
Injury, Forearm (S59.91)	1				1	2
Injury, Head / Scalp (S09.90)	5	3	2	1		11
Injury, Hip (S79.91)	1	3	7	1		12
Injury, Knee (S80.91)	1	3				4
Injury, Lower Back / Lumbar Spine (S39.92)	4	2	2	2		10
Injury, Lower Leg (S89.9)		2	1	1		4
Injury, Neck (S19.9)	2		1			3
Injury, Nose (S09.92)	1					1
Injury, Shoulder or Upper Arm (S49.9)	4	5	4	1		14
Injury, Thigh, Upper Leg (S79.92)			1	2		3
Injury, Thorax / Chest (S29.9)	2		2			4
Injury, Wrist, Hand, or Fingers (S69.9)	2	1	3			6
Kidney / Renal Disease (N18.9)	1			1		2
Misuse of Medication / Adverse Effect (Accidental) (T50.90)			1			1
Myocardial Infarction (Non-STEMI) - Chest Pain (I21.4)		1				1
Myocardial Infarction (STEMI) - Chest Pain (I21.2)	2	2				4
Nausea/Vomiting (Unknown Etiology) (R11)	2	2	4	1		9
No Signs or Symptoms (Z00)	5	11	11	12		39
Obesity Related Disorders (E66.9)			1			1
Obvious Death (R99)	2	1				3
Pain, (Non-Traumatic) Not Otherwise Specified (G89.1)		7	4	1		12

Pain, Abdominal, Acute Onset (R10.0)	6	2	3	1		12
Pain, Arm (Non-Traumatic) Unspecified Cause (M79.603)			1			1
Pain, Back (Non-Traumatic) (M54.9)	2	2	7			11
Pain, Eye (H57.10)	1					1
Pneumonia (J18.9)	3	5	3			11
Psychiatric / Behavioral Problem (F99)	1					1
Pulmonary Edema Acute Onset (J81.0)				1		1
Pulmonary Embolism (I26)	1					1
Reduced Mobility (Z74.09)		3	1	1		5
Respiratory Distress Unknown Cause (J98.9)	2	5	4	1		12
RSV (B97.4)	1					1
Seizures, Nonstatus Epilepticus (G40.909)	3	3				6
Sepsis (With or Without Shock) (A41.9)	1		3			4
Shock, Anaphylactic (T78.2)	1					1
Stroke / CVA (I63.9)	3	3	4	1	1	12
Syncope / Fainting (R55)	4	4	2	1		11
TIA (Transient Ischemic Attack) (G45.9)	1	3	2			6
Unconscious / Coma (Non-Overdose, Unknown Etiology) (R40.2)		1				1
Unspecified Cardiac Disorder (I42.8)	1	1	2	1		5
URI / Upper Respiratory Infection (J06.9)		2				2
UTI / Urinary Tract Infection (N39.0)		3	2			5
Weakness (Unknown Etiology) (R53.1)	1	7	11	7	1	27
(blank)						
Grand Total	144	178	162	65	8	557

Year 2020

2020 Count of Working Diagnosis	Ages					Grand Total
	55-64	65-74	75-84	85-94	95-105	
Alcohol Abuse and Effects (F10)	3	2				5
Allergic Reaction (T78.40)		2				2
ALTE / BRUE (Brief Resolved Unexplained Event) (R68.13)	1	2				3
Altered Mental Status (R41.82)	2	3	3	3		11
Anemia, Unspecified (D64.9)	1		1			2
Anxiety Attack / Acute Stress Reaction (F43.9)	3	9	3			15
Asthma, Reactive Airway Disease (J45.901)	1	1				2
Bronchitis, Acute (J20.9)		2	1			3
Cancer (Complications Related to) (D49)	5	4	5	1		15
Cardiac Arrest (I46.9)	3	2	3			8
Cardiac Arrhythmia/Dysrhythmia (I49.9)	2	7	7		1	17
Chest Pain, Cardiac / Acute Coronary Syndrome (I20.0)	12	11	4	3		30
Chest Pain, Non-Cardiac (R07.89)	3		1			4
Chronic Pain (G89.2)	1			1		2
Concussion without L.O.C. (S06.0X0)		1				1
Congestive Heart Failure (CHF) (I50.9)	1	6	2	1		10
Constipation (K59.00)		2	1	1	1	5
COPD (Emphysema / Chronic Bronchitis) (J44.1)	8	3	2			13
COVID-19 (U07.1)	3			1		4
Dehydration (E86.0)			1	1		2
Diabetic: HYPOglycemia (E13.64)	1	1	3			5
Diarrhea (K59.1)	1					1
Epistaxis / Nose Bleed (Non-Traumatic) (R04.0)	2					2
Fever (Unknown Cause) (R50.9)		1				1
General Unwell / Malaise (Unknown Cause) (R53.81)	4	8	7	1	3	23
GI Bleed (Upper and Lower) (K92.2)		1		1		2
Headache or Migraine (R51)	1	1	2			4
Heat Exhaustion (T67.5)		2				2

Hematemesis (vomiting blood) (K92.0)	1					1
HYPERglycemia, Diabetic (E13.65)	2	4	5			11
HYPERtension (I10)		4	1	1		6
HYPOtension (I95.9)	2	2				4
Infection/Infectious Disease (Unspecified) (B99.9)	4	2	5			11
Influenza (Flu Like Symptoms) (J11)	1	3	1		1	6
Injury, Ankle (S99.91)	2	1				3
Injury, Cervical / C-Spine (S14.10)		1				1
Injury, Elbow (S59.90)			1			1
Injury, Face (S09.93)			1	2		3
Injury, Foot (S99.92)	1					1
Injury, Forearm (S59.91)			1			1
Injury, Head / Scalp (S09.90)	1	4	4	1		10
Injury, Hip (S79.91)		4	6	1	1	12
Injury, Knee (S80.91)	1	2	1			4
Injury, Lower Back / Lumbar Spine (S39.92)	1	1	3			5
Injury, Lower Leg (S89.9)			1	1		2
Injury, Neck (S19.9)	1					1
Injury, Pelvis (S39.93)			1			1
Injury, Shoulder or Upper Arm (S49.9)	3	2		2	1	8
Injury, Thigh, Upper Leg (S79.92)	1					1
Injury, Thorax / Chest (S29.9)		1	1	1		3
Injury, Wrist, Hand, or Fingers (S69.9)				2		2
Kidney / Renal Disease (N18.9)	1		1			2
Misuse of Medication / Adverse Effect (Accidental) (T50.90)			1			1
Myocardial Infarction (STEMI) - Chest Pain (I21.2)	1	1				2
Nausea/Vomiting (Unknown Etiology) (R11)	3	5		1		9
No Signs or Symptoms (Z00)		7	6	3	5	21
Obvious Death (R99)	1		1			2
Other Metabolic Disorder (E88.9)			3	1		4
Other Urinary Problem, unspecified (N39.9)	1	1				2
Overdose / Abuse of Opiate (i.e. Heroin) (F11)	1					1

Overdose / Abuse of Other Illicit Drug or Misuse of Meds (F19.129)		1				1
Pain, (Non-Traumatic) Not Otherwise Specified (G89.1)	3	8	3		2	16
Pain, Abdominal, Acute Onset (R10.0)	10	5	2	3		20
Pain, Arm (Non-Traumatic) Unspecified Cause (M79.603)	1					1
Pain, Back (Non-Traumatic) (M54.9)	2		1	2		5
Pain, Leg (Non-Traumatic) Unspecified Cause (M79.606)		1	1	1		3
Pneumonia (J18.9)	2		2	1		5
Psychiatric / Behavioral Problem (F99)	2	1	1			4
Pulmonary Edema Acute Onset (J81.0)	1	1				2
Pulmonary Embolism (I26)	1		1			2
Reduced Mobility (Z74.09)					1	1
Respiratory Distress Unknown Cause (J98.9)	2	5	2	1	1	11
SARS (B97.21)			1			1
Seizures, Nonstatus Epilepticus (G40.909)		2	1			3
Seizures, Status Epilepticus (G40.901)			1			1
Sepsis (With or Without Shock) (A41.9)			3			3
Stroke / CVA (I63.9)	3	9	3		1	16
Syncope / Fainting (R55)	2	3	3		1	9
TIA (Transient Ischemic Attack) (G45.9)	1	2	4			7
Unspecified Cardiac Disorder (I42.8)	1	2				3
URI / Upper Respiratory Infection (J06.9)		1	1			2
UTI / Urinary Tract Infection (N39.0)		1	4			5
Weakness (Unknown Etiology) (R53.1)	7	5	7		3	22
(blank)						
Grand Total	125	163	131	38	22	479

Year 2021

2021 Count of Working Diagnosis	Ages						Grand Total
	55-64	65-74	75-84	85-94	95-104	105-114	
Alcohol Abuse and Effects (F10)	3						3
Allergic Reaction (T78.40)	1	1					2
ALTE / BRUE (Brief Resolved Unexplained Event) (R68.13)	1	1					2
Altered Mental Status (R41.82)	1	1	2	1	1		6
Anemia, Unspecified (D64.9)	1						1
Anxiety Attack / Acute Stress Reaction (F43.9)	13	9	4		2		28
Asthma, Reactive Airway Disease (J45.901)	1						1
Bedridden (Z74.01)	1						1
Bronchitis, Acute (J20.9)			1				1
Cancer (Complications Related to) (D49)	1	2	1				4
Carbon Monoxide Poisoning (T58)	1						1
Cardiac Arrest (I46.9)	1	3	1	1	1		7
Cardiac Arrhythmia/Dysrhythmia (I49.9)	1	5	10				16
Chest Pain, Cardiac / Acute Coronary Syndrome (I20.0)	5	9	4	3			21
Chest Pain, Non-Cardiac (R07.89)	1	2	3		2		8
Chronic Pain (G89.2)			2				2
Concussion with L.O.C. (S06.0X9)	2						2
Concussion without L.O.C. (S06.0X0)			1				1
Congestive Heart Failure (CHF) (I50.9)		3	3		2		8
Constipation (K59.00)	2		1				3
COPD (Emphysema / Chronic Bronchitis) (J44.1)	2	3	6				11
COVID-19 (U07.1)		4	2				6
Dehydration (E86.0)	3	2	1	1			7
Diabetic: HYPOglycemia (E13.64)	1		3				4
Diarrhea (K59.1)		2	1				3
Epistaxis / Nose Bleed (Non-Traumatic) (R04.0)		2	1				3
Fever (Unknown Cause) (R50.9)			1				1
Frostbite With Tissue Necrosis (T34.90)			1				1

General Unwell / Malaise (Unknown Cause) (R53.81)	2	1	6	2	2		13
GI Bleed (Upper and Lower) (K92.2)		2	2				4
Heat Exhaustion (T67.5)	1						1
Hematuria (R31)		1	1				2
HYPERglycemia, Diabetic (E13.65)		3	1				4
HYPERtension (I10)	1	3	1			1	6
Hypoglycemia, Non-diabetic (E16.2)		1	1				2
HYPOtension (I95.9)			2	2			4
HYPOthermia (T68)			1				1
Infection/Infectious Disease (Unspecified) (B99.9)	3	5	4	2			14
Influenza (Flu Like Symptoms) (J11)				1			1
Injury, Abdomen (S39.91)	1	1					2
Injury, Ankle (S99.91)	1	3					4
Injury, Brain / TBI (S06.9)		1	1				2
Injury, Elbow (S59.90)	2			1			3
Injury, Face (S09.93)	3		1				4
Injury, Forearm (S59.91)	1						1
Injury, Head / Scalp (S09.90)	2	4	1			1	8
Injury, Hip (S79.91)		2	8	1	2	1	14
Injury, Knee (S80.91)	1	1	1				3
Injury, Lower Back / Lumbar Spine (S39.92)	2	4	1	1			8
Injury, Lower Leg (S89.9)		3	3			1	7
Injury, Lung Pneumothorax (S27.0)		1					1
Injury, Neck (S19.9)	1	2					3
Injury, Shoulder or Upper Arm (S49.9)		4	2			1	7
Injury, Thigh, Upper Leg (S79.92)			1				1
Injury, Thorax / Chest (S29.9)		1	1				2
Injury, Wrist, Hand, or Fingers (S69.9)	2	2	1				5
Kidney / Renal Disease (N18.9)	1		2				3
Misuse of Medication / Adverse Effect (Accidental) (T50.90)		1					1
Myocardial Infarction (STEMI) - Chest Pain (I21.2)		1	1	1			3
Nausea/Vomiting (Unknown Etiology) (R11)	3	2	2				7

No Signs or Symptoms (Z00)	2	4	1				7
Obvious Death (R99)	1			1			2
Other Metabolic Disorder (E88.9)	1		3				4
Other Urinary Problem, unspecified (N39.9)		4					4
Pain, (Non-Traumatic) Not Otherwise Specified (G89.1)		3	3	2	1		9
Pain, Abdominal, Acute Onset (R10.0)	11	8	4	1			24
Pain, Back (Non-Traumatic) (M54.9)	1		1	2			4
Pain, Eye (H57.10)		1					1
Pain, Leg (Non-Traumatic) Unspecified Cause (M79.606)		3	1				4
Pneumonia (J18.9)			2	1			3
Psychiatric / Behavioral Problem (F99)	2						2
Pulmonary Edema Acute Onset (J81.0)			1				1
Pulmonary Embolism (I26)		1					1
Reduced Mobility (Z74.09)	1	1					2
Respiratory Distress Unknown Cause (J98.9)		2	2	1	2		7
Seizures, Nonstatus Epilepticus (G40.909)	3	1					4
Sepsis (With or Without Shock) (A41.9)	4	2	1				7
Stroke / CVA (I63.9)	1	3	4	5			13
Syncope / Fainting (R55)		1	2	2			5
TIA (Transient Ischemic Attack) (G45.9)		4		4			8
Unconscious / Coma (Non-Overdose, Unknown Etiology) (R40.2)			1				1
Unspecified Cardiac Disorder (I42.8)	2	1	1				4
UTI / Urinary Tract Infection (N39.0)			3		1		4
Visual Disturbance / Vision Problems (H53.9)			1				1
Weakness (Unknown Etiology) (R53.1)	2	4	10	5	1		22
(blank)							
Grand Total	100	141	135	41	17	5	439

Year 2022

Count of Working Diagnosis	Ages					Grand Total
	55-64	65-74	75-84	85-94	95-104	
Alcohol Abuse and Effects (F10)	2	2				4
Allergic Reaction (T78.40)		1		1		2
ALTE / BRUE (Brief Resolved Unexplained Event) (R68.13)		1	1	1		3
Altered Mental Status (R41.82)	1	2	3	2		8
Anxiety Attack / Acute Stress Reaction (F43.9)	12	7	3		1	23
Asthma, Reactive Airway Disease (J45.901)	1					1
Bronchitis, Acute (J20.9)				1		1
Burns (T31)			1			1
Cancer (Complications Related to) (D49)	1	8	2			11
Cardiac Arrest (I46.9)	2	5	2	1		10
Cardiac Arrhythmia/Dysrhythmia (I49.9)	4	14	9	3		30
Chest Pain, Cardiac / Acute Coronary Syndrome (I20.0)	11	22	16	3		52
Chest Pain, Non-Cardiac (R07.89)	2		1			3
Chronic Pain (G89.2)	3	1	1			5
Concussion with L.O.C. (S06.0X9)		1				1
Concussion without L.O.C. (S06.0X0)			3			3
Congestive Heart Failure (CHF) (I50.9)		6	8	6		20
Constipation (K59.00)		1	3			4
COPD (Emphysema / Chronic Bronchitis) (J44.1)	4	12	2	2		20
COVID-19 (U07.1)	2	6	5	6		19
Dehydration (E86.0)		3	4			7
Diabetic: HYPOglycemia (E13.64)	1			1		2
Diarrhea (K59.1)		1				1
Epistaxis / Nose Bleed (Non-Traumatic) (R04.0)	1	2	1			4
Fever (Unknown Cause) (R50.9)		1				1
Foreign Body in Airway (T17.9)			1			1
General Unwell / Malaise (Unknown Cause) (R53.81)	4	7	10	3	2	26
GERD (Reflux) (K21)	1					1

GI Bleed (Upper and Lower) (K92.2)	1	6	4	1		12
Headache or Migraine (R51)		2	2			4
Heat Exhaustion (T67.5)			1			1
Hematemesis (vomiting blood) (K92.0)	1					1
Hematuria (R31)	1			1		2
HYPERglycemia, Diabetic (E13.65)	1	5	2			8
HYPERTension (I10)	1	3	5	2		11
Hypoglycemia, Non-diabetic (E16.2)			1			1
HYPOTension (I95.9)		2				2
Infection/Infectious Disease (Unspecified) (B99.9)	1	1	6			8
Influenza (Flu Like Symptoms) (J11)	1	1				2
Injury, Abdomen (S39.91)		2	1			3
Injury, Ankle (S99.91)		1	2			3
Injury, Brain / TBI (S06.9)	1		1			2
Injury, Elbow (S59.90)	1				1	2
Injury, Eye / Orbit (S05)			1			1
Injury, Face (S09.93)	1	1		1		3
Injury, Forearm (S59.91)	2	1		1		4
Injury, Head / Scalp (S09.90)	2	3	3	2		10
Injury, Hip (S79.91)	2	2	5		1	10
Injury, Knee (S80.91)		1	2			3
Injury, Lower Back / Lumbar Spine (S39.92)			3	1		4
Injury, Lower Leg (S89.9)		2	2			4
Injury, Nose (S09.92)		1				1
Injury, Shoulder or Upper Arm (S49.9)		2	1			3
Injury, Thigh, Upper Leg (S79.92)	1	2	1	1		5
Injury, Thoracic Spine (S24.109)	1					1
Injury, Thorax / Chest (S29.9)	1	2	3	2		8
Injury, Wrist, Hand, or Fingers (S69.9)	1		3	2		6
Kidney / Renal Disease (N18.9)		1	2	3		6
Misuse of Medication / Adverse Effect (Accidental) (T50.90)	1					1
Multisystem Trauma (T07.XXXA)	1					1

Myocardial Infarction (STEMI) - Chest Pain (I21.2)	2	4	1	2		9
Nausea/Vomiting (Unknown Etiology) (R11)	4	3	2	1		10
No Signs or Symptoms (Z00)	2	2	6	4	2	16
Other / No Other Appropriate Choice (R68.89)		1	2			3
Other general symptoms and signs (R68.89)		2	1	1		4
Other Metabolic Disorder (E88.9)	1				1	2
Other Urinary Problem, unspecified (N39.9)			2			2
Overdose / Abuse of Opiate (i.e. Heroin) (F11)			1			1
Overdose / Abuse of Other Illicit Drug or Misuse of Meds (F19.129)	2	1	1			4
Pain, (Non-Traumatic) Not Otherwise Specified (G89.1)	6	4	3	1	1	15
Pain, Abdominal, Acute Onset (R10.0)	3	3		2		8
Pain, Back (Non-Traumatic) (M54.9)	4		3	2		9
Pain, Leg (Non-Traumatic) Unspecified Cause (M79.606)	2	4	3			9
Pneumonia (J18.9)	2	3	4			9
Psychiatric / Behavioral Problem (F99)	3					3
Respiratory Arrest (Non-Overdose with Pulse) (R09.2)		1				1
Respiratory Distress Unknown Cause (J98.9)	3	2	2			7
Seizures, Nonstatus Epilepticus (G40.909)	4	2	3	1		10
Sepsis (With or Without Shock) (A41.9)	4	1	2	2		9
Shock, Anaphylactic (T78.2)		1				1
Shock, Unknown Cause (R57.9)			1			1
Smoke Inhalation (T59.81)	1					1
Stroke / CVA (I63.9)	3	4	6	3		16
Suicide Attempt (T14.91)				1		1
Syncope / Fainting (R55)	2	3		3		8
TIA (Transient Ischemic Attack) (G45.9)	1		3	3		7
Unspecified Cardiac Disorder (I42.8)		3	1			4
URI / Upper Respiratory Infection (J06.9)		1	2			3
UTI / Urinary Tract Infection (N39.0)	1	1	2	1		5
Weakness (Unknown Etiology) (R53.1)	5	7	15	2		29
(blank)						
Grand Total	129	197	193	76	9	604

Year 2023

2023 Count of Working Diagnosis						
Row Labels	55-64	65-74	75-84	85-94	95-104	Grand Total
Alcohol Abuse and Effects (F10)	1	3	1			5
Allergic Reaction (T78.40)	2	2	2	2		8
ALTE / BRUE (Brief Resolved Unexplained Event) (R68.13)			2			2
Altered Mental Status (R41.82)	3	9	8	2	1	23
Anxiety Attack / Acute Stress Reaction (F43.9)	3	4	4	1		12
Appendicitis, Acute Onset (K35.80)			1			1
Asthma, Reactive Airway Disease (J45.901)		2	1			3
Bronchitis, Acute (J20.9)		1				1
Burns (T31)	1					1
Cancer (Complications Related to) (D49)	4	7	2	1		14
Cardiac Arrest (I46.9)	4	2	2			8
Cardiac Arrhythmia/Dysrhythmia (I49.9)	7	10	4	1		22
Chest Pain, Cardiac / Acute Coronary Syndrome (I20.0)	23	16	10	4		53
Chest Pain, Non-Cardiac (R07.89)		3	1			4
Chronic Pain (G89.2)	1	3				4
Concussion without L.O.C. (S06.0X0)		1	1			2
Congestive Heart Failure (CHF) (I50.9)	5	13	4	6		28
Constipation (K59.00)	1	2	10	1		14
Contact with and (suspected) exposure to unspecified communicable disease (Z20.9)		1				1
COPD (Emphysema / Chronic Bronchitis) (J44.1)	8	11	9	1		29
COVID-19 (U07.1)	3	2	3	1		9
Dehydration (E86.0)	1	2	2	2		7
Diabetic: HYPOglycemia (E13.64)	1	3	2			6
Diarrhea (K59.1)	1	2	3	1		7
Epistaxis / Nose Bleed (Non-Traumatic) (R04.0)	1	2		1		4
Fever (Unknown Cause) (R50.9)		1	1			2
Foreign Body in Esophageal/GI Tract (T18.9)	1					1
General Unwell / Malaise (Unknown Cause) (R53.81)	7	10	18	8		43

GERD (Reflux) (K21)	1					1
GI Bleed (Upper and Lower) (K92.2)	1	2	5	1		9
Headache or Migraine (R51)	2	1	1			4
Heat Exhaustion (T67.5)		1				1
Heatstroke (T67.0)	1					1
Hematemesis (vomiting blood) (K92.0)			1			1
HYPERglycemia, Diabetic (E13.65)	1	2	2			5
HYPERtension (I10)	1	2	4	3		10
HYPOTension (I95.9)	1	5	5	1		12
Infection/Infectious Disease (Unspecified) (B99.9)	3	4	8			15
Influenza (Flu Like Symptoms) (J11)	1	3	4	1		9
Injury, Abdomen (S39.91)			2	1		3
Injury, Ankle (S99.91)	1		2			3
Injury, Brain / TBI (S06.9)	1	1	2			4
Injury, Cervical / C-Spine (S14.10)	1	1				2
Injury, Elbow (S59.90)		1	2			3
Injury, Face (S09.93)	1	1	1			3
Injury, Foot (S99.92)	1	3	2			6
Injury, Forearm (S59.91)			1	1		2
Injury, Genitalia (S39.94)	1			1		2
Injury, Head / Scalp (S09.90)	5	5	6	5	1	22
Injury, Hip (S79.91)		5	9	8		22
Injury, Knee (S80.91)		2	2			4
Injury, Lower Back / Lumbar Spine (S39.92)	2	7	1			10
Injury, Lower Leg (S89.9)		1	1	1		3
Injury, Neck (S19.9)	1			1		2
Injury, Pelvis (S39.93)			1			1
Injury, Shoulder or Upper Arm (S49.9)	4		2	1		7
Injury, Thigh, Upper Leg (S79.92)	1	1	3	1		6
Injury, Thoracic Spine (S24.109)	1		1			2
Injury, Thorax / Chest (S29.9)	2	1	2	1		6
Injury, Wrist, Hand, or Fingers (S69.9)		1	2			3

Kidney / Renal Disease (N18.9)	1		2	3		6
Misuse of Medication / Adverse Effect (Accidental) (T50.90)		1	2			3
Multisystem Trauma (T07.XXXA)	2	2	1			5
Myocardial Infarction (Non-STEMI) - Chest Pain (I21.4)	1		2		1	4
Myocardial Infarction (STEMI) - Chest Pain (I21.2)	1	1				2
Nausea/Vomiting (Unknown Etiology) (R11)	3	7	2			12
No Signs or Symptoms (Z00)		4	8	6	2	20
Obesity Related Disorders (E66.9)	1					1
Other / No Other Appropriate Choice (R68.89)	7	1	17	5	2	32
Other general symptoms and signs (R68.89)	2	2	1	2		7
Other Metabolic Disorder (E88.9)		2				2
Other Urinary Problem, unspecified (N39.9)	2	2	6			10
Overdose / Abuse of Other Illicit Drug or Misuse of Meds (F19.129)	4	2				6
Pain, (Non-Traumatic) Not Otherwise Specified (G89.1)	2		4	1		7
Pain, Abdominal, Acute Onset (R10.0)	6	5	7			18
Pain, Arm (Non-Traumatic) Unspecified Cause (M79.603)		1				1
Pain, Back (Non-Traumatic) (M54.9)	7	1	6	1		15
Pain, Eye (H57.10)	1					1
Pain, Leg (Non-Traumatic) Unspecified Cause (M79.606)	3	3	7	2		15
Pneumonia (J18.9)	3	6	1	2		12
Psychiatric / Behavioral Problem (F99)	2	4	1	1		8
Pulmonary Edema Acute Onset (J81.0)	1			1		2
Pulmonary Embolism (I26)		1		1		2
Reduced Mobility (Z74.09)		1	3			4
Respiratory Arrest (Non-Overdose with Pulse) (R09.2)	1					1
Respiratory Distress Unknown Cause (J98.9)	2	1	5	1		9
Seizures, Nonstatus Epilepticus (G40.909)	1	3				4
Sepsis (With or Without Shock) (A41.9)	3	5	5		1	14
Shock, Cardiogenic (R57.0)			1			1
Stroke / CVA (I63.9)	3	6	7	3	1	20
Suicide Attempt (T14.91)	3					3
Syncope / Fainting (R55)	2	5	3	1		11

TIA (Transient Ischemic Attack) (G45.9)			2	1		3
Unspecified Cardiac Disorder (I42.8)	4	3	3	3		13
URI / Upper Respiratory Infection (J06.9)		1	1			2
UTI / Urinary Tract Infection (N39.0)	2	3	6	2		13
Visual Disturbance / Vision Problems (H53.9)			1			1
Weakness (Unknown Etiology) (R53.1)	1	7	11	2	1	22
(blank)						
Grand Total	183	242	278	97	10	810

Year	MPD Calls for Service	Assist Public (55+)	Welfare Check (55+)	Fraud (55+)	Medical (55+)	Mental Health (55+)	Total (55+)	Year
Sept. 2023 - 2024	6,107	192	102	16	279	41	630	2024
Sept. 2022 - 2023	6,742	185	88	18	286	37	614	2023
Sept. 2021 - 2022	6,699	231	98	12	378	53	772	2022
Sept. 2020 - 2021	6,365	276	77	22	200	80	655	2021
Sept. 2019 - 2020	6,780	178	87	27	136	112	540	2020
Sept. 2018 - 2019	9,584	260	68	24	260	41	653	2019
Sept. 2017 - 2018	9,736	293	102	25	244	24	688	2018

Address	2024	2023	2022	2021	2020	2019	2018
60 Bombaridier	47	63	27	21	15	41	28
5 Acorn	83	92	48	39	39	54	55
Pecor Ave	64	64	46	31	19	32	29
Benning Circle	47	48	23	19	11	0	0
Lawnwood Drive	31	58	72	28	45	15	23
Sweeny Farm Rd	23	41	21	3	6	7	3
Boysenberry Drive	42	38	29	21	19	16	12

MRS Calls for Service	55-64	65-74	75-84	85-94	95 +	Total
1,201	?	?	?	?	?	?
1,364	183	242	278	97	10	810
1,295	129	197	193	76	9	604
1,073	100	141	135	41	22	439
985	125	163	131	38	22	479
985	144	178	162	65	8	557
946	117	151	122	59	8	457

Address	2024	2023	2022	2021	2020	2019	2018
60 Bombaridier	61	54	33	24	20	33	14
5 Acorn	87	82	46	38	38	39	42
Pecor Ave	59	47	21	7	6	18	17
Benning Circle	48	37	26	20	6	0	0
Lawnwood Drive	29	40	40	34	31	14	24
Sweeny Farm Rd	21	36	9	3	0	5	2
Boysenberry Drive	42	21	33	12	9	17	12